#### **MAJOR COURSES**

#### **CONSULTING**

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# S4STR501 : CHANGE MANAGEMENT CONSULTING

| Course Leader :                                | Guilherme AZEVEDO   |      |   |      |
|--|---|------|---|------|
| Instructors(s) :                               | Robin Burrow<br>Hans van der Meulen   |      |   |      |
| Course<br>description :                        | Change management is at the heart of any management consultancy. Studying how to introduce and manage change is as important as understanding how individual employees face and deal with change. In this module, students discuss current and classical views on change management. The aim is to equip students with the necessary tools to understand how change intertwine with any proposed recommendations in a given consulting project. |      |   |      |
| Course<br>objectives :                         |   |      |   |      |
| Learning goals<br>and learning<br>objectives : | LO02 - ANALYSE : Understand the company within a complex environment<br>LO11 - DECIDE : Define and propose strategic choices<br>LO27 - INFLUENCE : Influence stakeholders   |      |   |      |
| Tackled<br>concepts :                          |   |      | les and force field analyse<br>otionary change, diagnosin |      |
| Learning<br>methods/Teachi<br>ng procedures :  | Case studies, lectures, video clips, team activities and class participation  |      |   |      |
| Assignments :                                  | As defined by the lecture   | rs   |   |      |
| Evaluation :                                   | Evaluation  | Rate | Modality of the evaluation                                | Rate |
|  | Final Control   | 50 % | Final exam  | 50 % |
|  | Continuous Control  | 50 % | In-class participation                                    | 50 % |
| Bibliography/Co<br>urse Material :             | A list of articles will be provided by the lectures   |      |   |      |
| Number of credits :                            | 4,00  |      |   |      |
| Course 's<br>planning :                        | 10 sessions x 3 hrs   |      |   |      |

| Course 's        | Course 's planning |  |  |  |
|------------------|--------------------|--|--|--|
| N° of<br>session | Type of session    | Detailed description of session                |  |  |
| 1                | Session            | Introduction to change management              |  |  |
| 2                | Session            | Change Management Theories and Methods         |  |  |
| 3                | Session            | The operational aspects of change management   |  |  |
| 4                | Session            | The soft side of Change Management             |  |  |
| 5                | Session            | Leadership and culture change                  |  |  |
| 6                | Session            | Individuals facing change                      |  |  |
| 7                | session            | Perceptions of change and motivation to change |  |  |
| 8                | session            | Adaptation to change                           |  |  |
| 9                | session            | Resistance to change                           |  |  |
| 10               | session            | Changing is learning                           |  |  |

## S4STR502 : INTERNATIONAL BUSINESS CONSULTING

| Course Leader :                                | Guilherme AZEVEDO   |                              |   |                     |
|--|---|------------------------------|---|---------------------|
| Instructors(s) :                               | Guilherme Azevedo<br>Tamim Elbasha  |                              |   |                     |
| Course<br>description :                        | The purpose of this module is to equip future consultants with the new realities in international business. Because many issues in international business are complex, they necessitate exploration of pros and cons of economic theories, government policies, business strategies, organizational structures, etc. Further, consulting and managing across boarders requires a rigorous understanding of cultural differences. This module focuses on managerial implications of each topic on the actual practice of international business. |                              |   |                     |
| Course<br>objectives :                         | Analyse the underlying p  | patterns, motivations for ar | ional business environmer<br>nd modes of international t<br>e implications of choices o | rade and investment |
| Learning goals<br>and learning<br>objectives : | LO01 - ANALYSE : Collect information and assess its pertinence<br>LO03 - ANALYSE : Identify all possible options<br>LO08 - ANTICIPATE : Identify and leverage opportunities   |                              |   |                     |
| Tackled<br>concepts :                          | International competition, International strategy, Globalization, National Business Systems, Entry mode choices, Nonmarket strategies, porter's diamond, CAGE, AAA, Tropenaars cultural dimensions, Hofstede framework  |                              |   |                     |
| Learning<br>methods/Teachi<br>ng procedures :  | Case studies, lectures, team activities and class participation   |                              |   |                     |
| Assignments :                                  | As defined by the lecture   | ers                          |   |                     |
| Evaluation :                                   | Evaluation  | Rate                         | Modality of the evaluation  | Rate                |
|  | Final Control   | 50 %                         | Final exam  | 50 %                |
|  | Continuous Control  | 50 %                         | In-class participation  | 50 %                |
| Bibliography/Co<br>urse Material :             | <ul> <li>International Business – Strategy, Management and the New Realities by Cavusgil, Knight &amp;<br/>Riesenberger – International Edition (2008).</li> <li>Case Studies and articles will be distributed before each session.</li> </ul>  |                              |   |                     |
| Number of credits :                            | 4,00  |                              |   |                     |
| Course 's<br>planning :                        | 10 sessions x 3hrs  |                              |   |                     |

| Course 's        | planning        |   |
|------------------|-----------------|---|
| N° of<br>session | Type of session | Detailed description of session           |
| 1                | session         | Introduction; why globalisation?          |
| 2                | session         | Local and global business systems         |
| 3                | session         | country attractiveness and entry modes    |
| 4                | session         | nonmarket strategies                      |
| 5                | session         | emerging economies                        |
| 6                | session         | introduction to cross cultural management |
| 7                | session         | The IHRM consulting model                 |
| 8                | session         | Trompenaars 'five culture dimensions      |
| 9                | session         | essential cross-cultural skills           |
| 10               | session         | leading in cross cultural environment     |

## S4STR503 : INFORMATION SYSTEMS CONSULTING

| Course Leader :                                | Guilherme AZEVEDO   |   |   |                |  |
|--|---|---|---|----------------|--|
| Instructors(s) :                               | Capgemini Business Co<br>Wendy Currie   | nsulting  |   |                |  |
| Course<br>description :                        | The purpose of this module is to examine the theoretical and practical issues within the IT and management consulting industry. It demonstrates how the fast-moving world of information and communications technology (ICT) creates ongoing challenges for CEOs and CIOs. It considers the relationship between business models and IT in achieving corporate objectives, and the role of the IT consultant in this process. |   |   |                |  |
| Course<br>objectives :                         |   | antage of IS<br>a technological competen<br>barriers of big data to soc | •   |                |  |
| Learning goals<br>and learning<br>objectives : | LO09 - ANTICIPATE : A   |   | perience-related knowledge<br>ocial, and environmental im<br>ations of decisions    |                |  |
| Tackled<br>concepts :                          | Big Data, Best practices, CIO, Cloud computing, Community of practices, Codification, Information overload, Innovation, IT project, Knowledge Management, Learning Mix Model, Personalisation, SECI Model   |   |   |                |  |
| Learning<br>methods/Teachi<br>ng procedures :  | Case studies, lectures, group work and presentation   |   |   |                |  |
| Assignments :                                  | expected to present their   | recommendations in a si   | eam presentations for class<br>mulated management and<br>important as the content o | IT consultancy |  |
| Evaluation :                                   | Evaluation  | Rate  | Modality of the evaluation  | Rate           |  |
|  | Final Control   | 50 %  | Final exam  | 50 %           |  |
|  | Continuous Control 50 % Team Project 50 % (presentation and report)   |   |   |                |  |
| Bibliography/Co<br>urse Material :             | A list of articles will be provided by the lectures   |   |   |                |  |
| Number of credits :                            | 4,00  |   |   |                |  |
| Course 's<br>planning :                        | 10 sessions x 3hrs  | 10 sessions x 3hrs  |   |                |  |

| Course 's        | Course 's planning |  |  |  |
|------------------|--------------------|--|--|--|
| N° of<br>session | Type of session    | Detailed description of session                              |  |  |
| 1                | session            | The Development of the IT and Management Consulting Industry |  |  |
| 2                | session            | The role of the Chief Information Officer                    |  |  |
| 3                | session            | The Challenge of Cloud Computing                             |  |  |
| 4                | session            | The IT Consulting Business Models                            |  |  |
| 5                | session            | Developing Consulting Talent                                 |  |  |
| 6                | session            | Introduction to Digital Transformation                       |  |  |
| 7                | session            | Customer Experience (CEX)                                    |  |  |
| 8                | session            | Digital Operations (OPEX)                                    |  |  |
| 9                | session            | Digital IT (CIO)   |  |  |
| 10               | session            | The future of digitization                                   |  |  |

## **S4STR504** : PROJECT MANAGEMENT CONSULTING

| Course Leader :                                | Guilherme AZEVEDO  |                      |                                |                             |
|--|--|----------------------|--------------------------------|-----------------------------|
| Instructors(s) :                               | CGI Business Consulti  | าต                   |                                |                             |
|  | Weave Business Consulting  |                      |                                |                             |
| Course<br>description :                        | This module introduces project management principles. We use the expertise of practicing consultants to illustrate the process of consulting projects by drawing on current and past actual consulting projects. |                      |                                |                             |
| Course<br>objectives :                         | Define the different stag<br>Understanding, involvin<br>Actively taking steps to   | g and influencing st | akeholders                     |                             |
| Learning goals<br>and learning<br>objectives : | LO13 - DECIDE : Define appropriate action plans<br>LO07 - ANTICIPATE : Identify change and innovation possibilities<br>LO19 - ACT : Act collectively   |                      |                                |                             |
| Tackled<br>concepts :                          | Project management, st transformation  | akeholders, consul   | ting projects, lean management | t, process mapping, digital |
| Learning<br>methods/Teachi<br>ng procedures :  | Case studies, lectures, group work and presentation  |                      |                                |                             |
| Assignments :                                  | As defined by the lectur   | ers                  |                                |                             |
| Evaluation :                                   | Evaluation   | Rate                 | Modality of the evaluation     | Rate                        |
|  | Continuous Control   | 100 %                | Oral presentation              | 100 %                       |
| Bibliography/Co<br>urse Material :             | • Recommended reading: Project Management Institute (2013) A Guide to the Project Management Body of Knowledge 5th ed.   |                      |                                |                             |
| Number of credits :                            | 4,00   |                      |                                |                             |
| Course 's<br>planning :                        | 10 sessions x 3hrs   |                      |                                |                             |

| Course 's        | planning        |   |
|------------------|-----------------|---|
| N° of<br>session | Type of session | Detailed description of session                         |
| 1                | session         | Introduction to Project Management                      |
| 2                | session         | The scoping phase                                       |
| 3                | session         | leading and managing a project                          |
| 4                | session         | The Steering Committee                                  |
| 5                | session         | Process mapping and lean management                     |
| 6                | session         | Introduction to transformation and operational strategy |
| 7                | session         | Structuring the transformation Project                  |
| 8                | session         | The human factors in the transformation                 |
| 9                | session         | current IT solutions                                    |
| 10               | session         | current IS solutions                                    |

## S4STR505 : CONSULTING SOFT SKILLS

| Course Leader :                                | Guilherme AZEVEDO   |  |                            |      |  |  |
|--|---|--|----------------------------|------|--|--|
| Instructors(s) :                               | Eoin Banahan<br>Bertrand Venard   |  |                            |      |  |  |
| Course<br>description :                        | Being a consultant requires a specific mind-set built on developing a strong relationship with the customers. Consulting is a demanding profession this module helps those new to consulting to get all the soft skills and the business attitude to carve out a successful career. Soft skills are interpersonal qualities and abilities that everyone possesses. These skills define a person's ability to successfully interact with those around them. Soft skills assist people in excelling in all aspects of life, not just business. Oftentimes an employer will hire a person who has excellent soft skills even though they may lack specific job related talents because they see potential in the person. Fortunately, everyone can take advantage of the benefits of improved soft skills at any time through focus and training. This course aims to help students in better understanding the role of soft skills for themselves and others. |  |                            |      |  |  |
| Course<br>objectives :                         | Learn how to identify key<br>performance teams in bo  | Explore the basic concepts and methods of approach to building high performance teams<br>Learn how to identify key characteristics and key success factors to building and motivating high<br>performance teams in both co-located and distributed environments<br>Acquire practical methods to enable them to achieve success by leveraging the talents of those within<br>the team |                            |      |  |  |
| Learning goals<br>and learning<br>objectives : | LO25 - FEDERATE : Mo  | LO23 - FEDERATE : Communicate and convince<br>LO25 - FEDERATE : Motivate team and stakeholders<br>LO29 - EVOLVE : Know one's strengths and weaknesses  |                            |      |  |  |
| Tackled<br>concepts :                          | Consulting, Competitive Advantage Entry phase, Generic Strategy, International Development, Initial meeting, Managing Team, Strategic Capabilities, Successful proposals, Team Effectiveness, Team Leadership, Team Performance, Virtual team   |  |                            |      |  |  |
| Learning<br>methods/Teachi<br>ng procedures :  | case studies and group a  | activities   |                            |      |  |  |
| Assignments :                                  | As defined by the lecture   | ers  |                            |      |  |  |
| Evaluation :                                   | Evaluation  | Rate   | Modality of the evaluation | Rate |  |  |
|  | Continuous Control  | Continuous Control     100 %     Continuous assessment     100 %   |                            |      |  |  |
| Bibliography/Co<br>urse Material :             | <ul> <li>Recommended readings</li> <li>Wickham, P. (2004). Management Consulting. USA : Prentice Hall.</li> <li>Brassard, M. and Ritter, D (2010) The memory jogger 2- tools for continuous improvement and effective planning. GOAL/QPC.</li> </ul>  |  |                            |      |  |  |
| Number of credits :                            | 4,00  |  |                            |      |  |  |
| Course 's<br>planning :                        | 10 sessions x 3 hrs   |  |                            |      |  |  |

| Course 's        | Course 's planning |  |  |  |
|------------------|--------------------|--|--|--|
| N° of<br>session | Type of session    | Detailed description of session            |  |  |
| 1                | session            | Context within which Virtual Teams operate |  |  |
| 2                | session            | Team Leadership Styles                     |  |  |
| 3                | session            | Managing Team Performance                  |  |  |
| 4                | session            | Team Effectiveness                         |  |  |
| 5                | session            | The Challenge of Virtual Teams             |  |  |
| 6                | session            | Introduction to consulting Proposals       |  |  |
| 7                | session            | Case A : Paper & Co.                       |  |  |
| 8                | session            | Case B : Nine Dragons                      |  |  |
| 9                | session            | case C part 1                              |  |  |
| 10               | session            | case C part 2                              |  |  |

## S4STR506 : CONSULTING PROJECT

| Course Leader :                                | Guilherme AZEVEDO   |                           |                            |        |
|--|---|---------------------------|----------------------------|--------|
| Instructors(s) :                               | Guiherme Azevedo<br>Nicolas Minvielle   |                           |                            |        |
| Course<br>description :                        | This modules adopts an experimental-learning approach to teach students how to deal with complex consultants' assignments. To do so, students will work on a real-time consulting project in teams of 5 or 6 under the guidance of faculty members and in contact with a client. This class is composed of three parts; each part corresponds to a "real-time" project in which students will be involved. Students will have to deal with complex business situations and are expected to dedicate considerable extrawork to meet deadlines as consultants do. |                           |                            |        |
| Course<br>objectives :                         | Identify the key issues of<br>Use various methodologi<br>Coordinate and commun  | ies and tools to manage   |                            | roject |
| Learning goals<br>and learning<br>objectives : | LO15 - ACT : Apply academic and/or professional knowledge to a specific situation<br>LO17 - ACT : Manage the operational implementation of a decision (timelines, costs, etc.)<br>LO14 - DECIDE : Take necessary and calculated risks   |                           |                            |        |
| Tackled<br>concepts :                          | Communicating with and influencing stakeholders, Evaluating clients' needs and expectations,<br>Managing projects, Meeting deadlines and milestones, Producing deliverables, Scoping and<br>implementation.   |                           |                            |        |
| Learning<br>methods/Teachi<br>ng procedures :  | Online simulation, coach  | ing sessions, experientia | I learning                 |        |
| Assignments :                                  | As defined by the client  |                           |                            |        |
| Evaluation :                                   | Evaluation  | Rate                      | Modality of the evaluation | Rate   |
|  | Final Control     100 %     Team Project<br>(presentation and<br>report)     100 %  |                           |                            |        |
| Bibliography/Co<br>urse Material :             | <ul> <li>Recommended readings include:</li> <li>Kipping, M., Clark, T. (2012). The Oxford Handbook of Management Consulting. UK: Oxford University<br/>Press.</li> <li>Baaij, M. (2014) An Introduction to Management Consultancy. SAGE</li> </ul>  |                           |                            |        |
| Number of credits :                            | 4,00  |                           |                            |        |
| Course 's<br>planning :                        | multiple sessions (projec   | t-dependant, up to 30 ho  | ours in total)             |        |

| Course 's        | Course 's planning |  |  |  |
|------------------|--------------------|--|--|--|
| N° of<br>session | Type of session    |  |  |  |
| 1                | session            | kick-start case competition                          |  |  |
| 2                | session            | kick-start case competition- presentations           |  |  |
| 3                | sessions           | Consulting project with an organisation              |  |  |
| 4                | session            | CESIM Online business management simulation (part 1) |  |  |
| 5                | session            | CESIM Online business management simulation (part 2) |  |  |
| 6                | session            | CESIM Online business management simulation (part 3) |  |  |

# S4STR507 : STRATEGIC AND FINANCIAL CONSULTING

| Course Leader :                                | Guilherme AZEVEDO   |      |                            |      |
|--|---|------|----------------------------|------|
|  |   |      |                            |      |
| Instructors(s) :                               | Thibaut Bardon  |      |                            |      |
| Course<br>description :                        | Strategic and financial decisions are cornerstones in any organisation. This module provides students with the necessary tools and knowledge to drive strategic recommendations in the light of financial abilities and constrains of a given organisation. |      |                            |      |
| Course<br>objectives :                         | Apply framework to conduct an industry/sector/market research<br>identify the sources of profit available to the business<br>diagnose and formulate a change policy that exploits these sources of profit   |      |                            |      |
| Learning goals<br>and learning<br>objectives : | LO04 - ANALYSE : Understand and use decision-making tools appropriately<br>LO05 - ANALYSE : Mobilize theoretical and/or experience-related knowledge<br>LO07 - ANTICIPATE : Identify change and innovation possibilities                                    |      |                            |      |
| Tackled<br>concepts :                          | Business model; Business-strategy, Business valuation; Capital allocation; Corporate strategy,<br>Financial statements; Fist-Mover Advantage; Investment decisions; Management Buy-Out; Mergers &<br>acquisitions; Ratio analysis, Strategic Fit.           |      |                            |      |
| Learning<br>methods/Teachi<br>ng procedures :  | Case studies, lectures, team activities and class participation   |      |                            |      |
| Assignments :                                  | As defined by the lecturers   |      |                            |      |
| Evaluation :                                   | Evaluation  | Rate | Modality of the evaluation | Rate |
|  | Final Control   | 50 % | Final exam                 | 50 % |
|  | Continuous Control  | 50 % | In-class participation     | 50 % |
| Bibliography/Co<br>urse Material :             | Contemporary Strategy Analysis" by Robert Grant – 8th Edition (2013) essential textbook + articles  |      |                            |      |
| Number of credits :                            | 4,00  |      |                            |      |
| Course 's<br>planning :                        | 10 sessions x 3 hrs   |      |                            |      |

| Course 's        | Course 's planning |  |  |  |
|------------------|--------------------|--|--|--|
| N° of<br>session | Type of session    |  |  |  |
| 1                | session            | Introduction to strategic management and strategic diagnosis |  |  |
| 2                | session            | Take and Evaluate corporate-level decisions                  |  |  |
| 3                | session            | Take and Evaluate business-level decisions                   |  |  |
| 4                | session            | Take and Evaluate international-level decisions              |  |  |
| 5                | session            | Analysing financial performance                              |  |  |
| 6                | session            | Investment decisions   |  |  |
| 7                | session            | Risk analysis in investment business decisions               |  |  |
| 8                | session            | Budgeting a consulting project                               |  |  |
| 9                | session            | Budgeting a consulting project 2                             |  |  |

#### MARKETING FOR PRODUCT MANAGERS (MKTPM) – January / May 2015

| S4MKT501 : DEVELOPING MARKETING STRATEGIES AND TACTICS           | 17        |
|--|-----------|
| <u>S4MKT502 : CAPTURING MARKETS INSIGHTS</u>                     | 19        |
| S4MKT503 : COMMUNICATING VALUE                                   | 21        |
| S4MKT504 : DEVELOPING VALUE PROPOSITIONS                         | <u>23</u> |
| S4MKT505 : INTEGRATING RETAILING CHANNELS                        | <u>25</u> |
| S4MKT506 : DEVELOPING TRADE MARKETING                            | 27        |
| S4MKT507 : INTEGRATED MARKETING COMMUNICATION IN THE DIGITAL AGE | <u>29</u> |

## **S4MKT501**: DEVELOPING MARKETING STRATEGIES AND TACTICS

| Course Leader :                                | Paul Mc Donagh   |   | Paul Mc Donagh  |      |  |  |
|--|--|---|---|------|--|--|
| Instructors(s) :                               | Céline Del Bucchia<br>Paul McDonagh<br>TBC   |   |   |      |  |  |
| Course<br>description :                        | Marketing strategy is a process that can allow an organization to concentrate its resources on the optimal opportunities with the goals of increasing sales and achieving a sustainable competitive advantage. Marketing strategies serve as the fundamental underpinning of marketing plans designed to fill market needs and reach marketing objectives. Developing strong brands is part of the strategic choices of the companies. This module deals with strategies and tactics to develop a competitive advantage and provides a framework of reference to develop a marketing strategy. |   |   |      |  |  |
| Course<br>objectives :                         | <ul> <li>How to develop</li> <li>How to find and</li> <li>How to properly</li> <li>How to develop</li> <li>How to measure</li> </ul>   | a Marketing Strategy<br>d analyze information<br>y cite outside reference m<br>b brand identity<br>e brand equity | cted to demonstrate an ur<br>naterial<br>ators of marketing perform |      |  |  |
| Learning goals<br>and learning<br>objectives : | LO01 - ANALYSE : Collect information and assess its pertinence<br>LO02 - ANALYSE : Understand the company within a complex environment<br>LO04 - ANALYSE : Understand and use decision-making tools appropriately<br>LO11 - DECIDE : Define and propose strategic choices<br>LO26 - INFLUENCE : Defend one's choices   |   |   |      |  |  |
| Tackled<br>concepts :                          | 5 C's Analysis (context, company, competition, collaborators, customers)<br>Segmentation, Targeting, Positioning<br>Marketing Mix<br>Value creation<br>Brand Identity<br>Brand Equity<br>Key performance indicators  |   |   |      |  |  |
| Learning<br>methods/Teachi<br>ng procedures :  | This course will be taught using a combination of lecture, short exercises in class, and case studies.   |   |   |      |  |  |
| Assignments :                                  | 1 cases mid-term; one ex   | kam, one final company p  | roject.   |      |  |  |
| Evaluation :                                   | Evaluation   | Rate  | Modality of the evaluation  | Rate |  |  |
|  | Final Control  | 40 %  | Exam (written)  | 40 % |  |  |
|  | Continuous Control   | 60 %  | Team Project<br>(presentation and<br>report)                        | 60 % |  |  |
| Bibliography/Co<br>urse Material :             |  |   |   |      |  |  |
| Number of credits :                            | 4,00   |   |   |      |  |  |

| Course 's  | 2 Courses, 1 company project for a total of 30 hours |
|------------|--|
| planning : |  |

| Course 's        | Course 's planning |  |  |  |
|------------------|--------------------|--|--|--|
| N° of<br>session | Type of session    | Detailed description of session  |  |  |
| 1                |                    | Developing Marketing Strategy, 12 hours<br>Session 1 : Marketing Framework, 5C's, Segmentation, Targeting, Positioning, Marketing Mix.<br>Session 2 : Application of the Marketing framework to a case study<br>Session 3 : Students oral presentations              |  |  |
| 2                |                    | Managing Brand Identity & Brand Equity, KPIs, 12 hours<br>Session 1: Introduction to Keller's concept of consumer based brand equity<br>Session 2: Creation and maintenance of brand value: the role of marketing<br>Session 3: Brand equity: measurement approaches |  |  |
| 3                |                    | Company project "Developping new Marketing Strategy", 6 hours<br>Presention of the company and project<br>Coaching session<br>Students oral presentation   |  |  |

# **S4MKT502** : CAPTURING MARKETS INSIGHTS

| Course Leader :                                | Céline DEL BUCCHIA  |
|--|---|
| Instructors(s) :                               | Andrew Banasiewicz<br>Céline Del Bucchia<br>Professional experts  |
| Course<br>description :                        | The Marketing priorities for the next coming years, according to the Marketing Science Institute, refer<br>to getting a better understanding and getting closer to customers.<br>On the one hand there is a need to develop a better understanding of how people consume and how<br>consumption is part of their life. This implies having a more in depth understanding of consumer<br>subjective experience. One of the challenges of companies is to design experiences, not only<br>products. And understand which experiences make a difference for customers and which are not worth<br>the investment.<br>On the other hand the explosive growth in sources and quantity of data available to firms is leading<br>them to develop new tools to analyse market et customer data. How to they integrate multiple data<br>sources, and use the wealth of information to come up with better insights? |
| Course<br>objectives :                         | <ul> <li>Having completed this course, the student is expected to demonstrate an understanding of :</li> <li>Qualitative methods</li> <li>Content analysis</li> <li>Quantitative methods and statistics</li> <li>Big Data</li> <li>Multiple data source</li> <li>On line data and data bases</li> <li>Product vs. experience</li> <li>Purchasing vs. consuming</li> <li>Decision vs. Experience</li> <li>The co-constructed aspect of the experience</li> <li>The role of consumers in the marketing process</li> </ul>   |
| Learning goals<br>and learning<br>objectives : | LO04 - ANALYSE : Understand and use decision-making tools appropriately<br>LO07 - ANTICIPATE : Identify change and innovation possibilities<br>LO11 - DECIDE : Define and propose strategic choices<br>LO26 - INFLUENCE : Defend one's choices<br>LO28 - INFLUENCE : Bring about change and innovation within the company   |
| Tackled<br>concepts :                          | Consumer orientation<br>Consumption experience<br>Shopping experience<br>Innovation<br>Loyalty<br>Qualitative methods<br>Quantitative Methods<br>Market research  |
| Learning<br>methods/Teachi<br>ng procedures :  | The courses will be taught using a combination of lecture, short exercises in class, and case studies.<br>The programme will be intensive and highly interactive, making use of a number of case studies, as<br>well as a using series of examples from a wide spectrum of industries. The teaching strategy will<br>encourage the students to adopt a critical and reflective approach to course content. The group d  |
| Assignments :                                  | The courses will be taught using a combination of lecture, short exercises in class, and case studies.<br>The programme will be intensive and highly interactive, making use of a number of case studies, as<br>well as a using series of examples from a wide spectrum of industries. The teaching strategy will<br>encourage the students to adopt a critical and reflective approach to course content. The group  |

|                                    | discussions and presentations and real-life projects will be used to provide the students with a forum where they will be presenting their views and exploring a wide range of marketing and innovation issues and topics. |                          |  |       |
|------------------------------------|--|--------------------------|--|-------|
| Evaluation :                       | Evaluation   | Rate                     | Modality of the evaluation                   | Rate  |
|                                    | Continuous Control   | 100 %                    | Team Project<br>(presentation and<br>report) | 100 % |
| Bibliography/Co<br>urse Material : |  |                          |  |       |
| Number of credits :                | 4,00   |                          |  |       |
| Course 's<br>planning :            | mid-term cases; one rea  | al life company project. |  |       |

| Course 's        | Course 's planning |  |  |  |
|------------------|--------------------|--|--|--|
| N° of<br>session | Type of session    | Detailed description of session  |  |  |
| 1                |                    | Course 1, 9 hours : Exploring customer experience<br>Session 1 :<br>1 - Lecture: Introduction to consumer experience & shopinng experience<br>2- Learning activity: Which methods to capture consumer experience?<br>Session 2 :<br>2 - Lecture: Consumption experience and innovation<br>2- Learning activity : How to analyze qualitative data?<br>Session 3 :<br>3- Lecture: How do consumers get the power? Brand communities, tribes, Internet, social media,<br>word of mouth<br>Learning activity: Presentation of the results of a qualitative research. |  |  |
| 2                |                    | Course 2, 15 hours : Multi Source Marketing analytics<br>To be determined  |  |  |
| 3                |                    | <ul> <li>"Innovation based of consumer insight", 6 hours</li> <li>Company project.</li> <li>Presention of the company and project</li> <li>Coaching session</li> <li>Students oral presentation</li> </ul>   |  |  |

## S4MKT503 : COMMUNICATING VALUE

| Course Leader :                                | Miruna RADU LEFEBVR   | .E                   |  |       |
|--|---|----------------------|--|-------|
| Instructors(s) :                               | Anne Launois<br>Miruna Radu Lefebvre  |                      |  |       |
| Course<br>description :                        | Communicating value to customers is at the core of Marketing activity as it contributes to promote products, services and relationship with customers, suppliers, distributors and overall business partners. In this module, we focus of several communicational issues, such as advertising's role in shaping brand identity and value, media's role in targeting appropriate customer segments, and CRM (Customer Relationship Management) approaches contributing to customer-centric interactions. |                      |  |       |
| Course<br>objectives :                         | <ul> <li>Having completed this course, the student is expected to demonstrate an understanding of :</li> <li>The overall advertising process</li> <li>Advertising theory and strategies The difference between relational and transactional marketing</li> <li>How to develop a customer centric approach</li> <li>The issues related to CRM, Customer relationship management</li> </ul>   |                      |  |       |
| Learning goals<br>and learning<br>objectives : | LO02 - ANALYSE : Understand the company within a complex environment<br>LO04 - ANALYSE : Understand and use decision-making tools appropriately<br>LO11 - DECIDE : Define and propose strategic choices<br>LO26 - INFLUENCE : Defend one's choices  |                      |  |       |
| Tackled<br>concepts :                          | Advertising market<br>Advertising strategy<br>Media planning<br>Advertising impact<br>customer centric approach<br>CRM,<br>Customer value   |                      |  |       |
| Learning<br>methods/Teachi<br>ng procedures :  | This course will be taught using a combination of lecture, short exercises in class, and case studies.  |                      |  |       |
| Assignments :                                  | 3 cases mid-term; one fi  | nal company project. |  |       |
| Evaluation :                                   | Evaluation  | Rate                 | Modality of the evaluation                   | Rate  |
|  | Continuous Control  | 100 %                | Team Project<br>(presentation and<br>report) | 100 % |
| Bibliography/Co<br>urse Material :             |   |                      |  |       |
| Number of credits :                            | 4,00  |                      |  |       |
| Course 's<br>planning :                        | This course will be taught using a combination of lecture, short exercises in class, and case studies.  |                      |  |       |

| Course 's        | Course 's planning |   |  |  |
|------------------|--------------------|---|--|--|
| N° of<br>session | Type of session    | Detailed description of session   |  |  |
| 1                |                    | Fundamentals of advertising, 12 hours<br>Session 1 : Introduction to advertising and the advertising business<br>Session 2 : Message design and advertising appeals<br>Session 3 : Measuring advertising effectiveness<br>Session 4 : Assed group case study presentations                    |  |  |
| 2                |                    | Media Strategies, 6 hours<br>Session 1 : Media planning tools and technics<br>Session 2: Media planning and buying : who are the players involved and their respective role? The<br>media organizations' point of view  |  |  |
| 3                |                    | Customer relationship management and customer loyalty, 12 hours<br>Session 1 : Transaction vs. Relation. Building customer relationship<br>Session 2 : CRM in retailing and customer markets<br>Session 3 : CRM Tools, Components of eCRM Solutions<br>Session 4 : Implementing CRM solutions |  |  |

## **S4MKT504** : DEVELOPING VALUE PROPOSITIONS

| Course Leader :                                | Latchezar HRISTOV  |   |  |  |  |  |  |
|--|--|---|--|--|--|--|--|
| Instructors(s) :                               | Latchezar Hristov<br>L'Oréal<br>Anne LAUNOIS<br>TBC  |   |  |  |  |  |  |
| Course<br>description :                        | Developing Value Proposition is the main purpose of marketing activities (Vargo and Lusch, 2004).<br>How to deliver value?<br>This module adresses two main issues related to the value proposition. First of all, innovation. Product<br>and service innovation are regarded as central to firms' competitiveness and profitability. Evidence<br>suggests that innovating firms grow faster, achieve higher productivity and generally are more<br>profitable than non-innovators. Innovation is however a challenging management process which<br>requires a set of management skills and knowledge. This course adopts a marketing perspective to<br>New Product Development and product diffusion. It draws on contemporary management practices<br>and analytical tools that can aid managers in maximising the effects of innovation by successfully<br>creating and matching products to markets. It also draws on business models innovation.<br>Second, developing value with pricing strategies. How to adopt an efficient pricing strategy? Is price<br>related to cost? How price influence perceived value? |   |  |  |  |  |  |
| Course<br>objectives :                         | -Having completed this course, the student is expected to demonstrate an understanding of :<br>-the logic and applications of contemporary management models of innovation<br>- the elements of the new product development process in manufacturing and in service industries<br>-the management implications of product diffusion and the product life-cycle<br>-undertake in a professional manner a coherent and in-depth market analysis with reference to<br>subsequent management decision making<br>-analyse real-life case studies working effectively in teams<br>-Strategic options the firm is facing to develop a coherent pricing strategy.  |   |  |  |  |  |  |
| Learning goals<br>and learning<br>objectives : | LO04 - ANALYSE : Understand and use decision-making tools appropriately<br>LO07 - ANTICIPATE : Identify change and innovation possibilities<br>LO11 - DECIDE : Define and propose strategic choices<br>LO26 - INFLUENCE : Defend one's choices<br>LO28 - INFLUENCE : Bring about change and innovation within the company  |   |  |  |  |  |  |
| Tackled<br>concepts :                          | Typologies of innovation<br>Management models of innovation<br>Types of NPD processes<br>New product diffusion and product life cycle management<br>Value creation<br>Pricing structure for different segments<br>Pricing policy<br>Pricing over the product life cycle<br>Costs   |   |  |  |  |  |  |
| Learning<br>methods/Teachi<br>ng procedures :  | 2 courses, 1 seminar   |   |  |  |  |  |  |
| Assignments :                                  | mid-term cases; final exam.  |   |  |  |  |  |  |
| Evaluation :                                   | Evaluation   | Evaluation Rate Modality of the Rate evaluation |  |  |  |  |  |
|  | Final Control     50 %     Final exam     50 %   |   |  |  |  |  |  |

|                                    | Continuous Control        | 50 %                        | Team Project<br>(presentation and<br>report) | 50 %                     |
|------------------------------------|---------------------------|-----------------------------|--|--------------------------|
| Bibliography/Co<br>urse Material : |                           |                             |  |                          |
| Number of credits :                | 4,00                      |                             |  |                          |
| Course 's<br>planning :            | The courses will be taugh | nt using a combination of l | ecture, short exercises in c                 | class, and case studies. |

| Course 's        | Course 's planning |  |  |  |
|------------------|--------------------|--|--|--|
| N° of<br>session | Type of session    | Detailed description of session  |  |  |
| 1                |                    | Course 1: The marketing of new products and services, 14 hours<br>Session 1 : Understanding markets through contemporary management models of innovation<br>Session 2 : The new product / services development across industries<br>Session 3 : The porduct / service diffusion process and the management of new life cycle<br>Session 4 : Company workshop |  |  |
| 2                | Seminar            | <ul> <li>Practices of Marketing Development in FMCG, 4 hours.</li> <li>In partnership with L'Oréal</li> <li>Operational Marketing vs. Marketing Development</li> <li>Product Life cycle</li> <li>How to write breakthrough concepts?</li> </ul>  |  |  |
| 3                |                    | Course 2, The Strategy and Tactics of Pricing, 12 hours<br>Session 1: Strategic pricing and value creation<br>Session 2: Price structure, pricing policy and setting prices<br>Session 3: Pricing over the product life cycle, implementing pricing strategy and competition<br>Session 4: Financial analysis, competition and ethics in pricing             |  |  |

## **S4MKT505**: INTEGRATING RETAILING CHANNELS

| Course Leader :                                | Paul Mc Donagh  |  |                             |                          |  |
|--|---|--|-----------------------------|--------------------------|--|
| Instructors(s) :                               | Latchez Hristov<br>Instructors to be confirmed for e-commerce   |  |                             |                          |  |
| Course<br>description :                        | With the development of e-channels, the retail environment has drastically changed over the last 10 years. Retailing is an important socio-economic activity which bridges production and consumption and affects millions of people every day. It is among the biggest and most dynamic business-to-consumer sectors, where many modern retailers co-create and leverage new technologies and multiple channels to market.<br>This course will address main critical issues related to this evolution and the main challenges in the retailing environment. This course will introduce the new international retailing environment, and multi channel strategies. It will develop how to elaborate e-commerce strategy, and how to integrate e-commerce in a multichannel strategy. It will address broad issues related to how to operate e-commerce and create a market interface for customers. |  |                             |                          |  |
| Course<br>objectives :                         | Students will get a comprehensive overview of the retail environment and multi channel strategies<br>Students will develop the knowledge and skills to build an e-commerce strategy<br>Students will be aware of the main component to develop an on-line market interface  |  |                             |                          |  |
| Learning goals<br>and learning<br>objectives : | LO02 - ANALYSE : Understand the company within a complex environment<br>LO05 - ANALYSE : Mobilize theoretical and/or experience-related knowledge<br>LO08 - ANTICIPATE : Identify and leverage opportunities<br>LO26 - INFLUENCE : Defend one's choices<br>LO28 - INFLUENCE : Bring about change and innovation within the company  |  |                             |                          |  |
| Tackled<br>concepts :                          | Retailing, multi channel, relation, transaction, e-commerce, mobile-commerce, on-line retailing, Typologies and management models of multichannel retailing and innovation.   |  |                             |                          |  |
| Learning<br>methods/Teachi<br>ng procedures :  | assigned readings with c  | in the course include sho<br>ritical thinking questions, c<br>e able to develop commur | case presentation of stude  | ents and case discussion |  |
| Assignments :                                  | Student are expected to real life company project.  | work on case studies that  | will be provided during the | e courses, as well as a  |  |
| Evaluation :                                   | Evaluation  | Rate   | Modality of the evaluation  | Rate                     |  |
|  | Continuous Control     100 %     Team Project<br>(presentation and<br>report)     100 %   |  |                             |                          |  |
| Bibliography/Co<br>urse Material :             |   |  |                             |                          |  |
| Number of<br>credits :                         | 4,00  |  |                             |                          |  |
| Course 's<br>planning :                        | 3 courses and one company project for a total of 30h  |  |                             |                          |  |

| Course 's        | Course 's planning |   |  |  |
|------------------|--------------------|---|--|--|
| N° of<br>session | Type of session    | Detailed description of session   |  |  |
| 1                |                    | Multi channel retailing, 6 hours<br>Session 1 : Key functions of contemporary retailing and market trends in an international context<br>Session 2 : Introduction to multichannel retailing; leveraging technology and marketing innovation   |  |  |
| 2                |                    | e-commerce & m-commerce, 18 hours<br>session 1 :e-commerce, evolutions, customers, actors, integartion of e-commerce in a multi channel<br>strategy<br>session 2-3 : e-commerce strategy, main missions of e-commerce<br>session 4-5 : e-commerce strategy, Key succes factors of e-commerce, revenue models<br>session 6 : Students presentation |  |  |
| 3                |                    | Technical aspects of e-commerce, 6 hours<br>Session 1: e-commerce platform, main components<br>Session 2 : e-commerce technologies, design and personnalisation of e-commerce platform  |  |  |

#### **S4MKT506**: DEVELOPING TRADE MARKETING

| Course Leader :                                | Paul Mc Donagh   |  |  |  |  |
|--|--|--|--|--|--|
| Instructors(s) :                               | <ul> <li>E. Brochard, DCNS</li> <li>Céline Del Bucchia</li> <li>C. Ponsonnet, Gfk</li> <li>Professionals from market reasearch, consuming goods (FMCG) companies and indust</li> </ul>   |  |  |  |  |
| Course<br>description :                        | This course has the objective to give a professional perspective of operational marketing and trade<br>marketing. To ensure that a retailer promotes a company's product against competitors', that company<br>must market its product to the retailers, this is what we call trade marketing.<br>To market to retailers, companies have developed a focus on shoppers and category management<br>(vs. brand management).<br>A second focus of the course is to analyze market data to build operational recommendations for the<br>marketing mix with retail panels and consumer panels.<br>A third focus of the course is on marketing as a tool for business development in B to B business.  |  |  |  |  |
| Course<br>objectives :                         | <ul> <li>Having completed this course the student is expected to demonstrate: <ul> <li>An ability to understand the retail audit concept and the different stages of the Retail Audit process.</li> <li>An ability to explain what are the most powerful panel indicators and their main use in sales and marketing management.</li> <li>An ability to follow an analysis scheme to answer specific business questions</li> <li>An ability to understand the difference between shopper and consumer, and the different marketing approaches related to these 2 activities.</li> <li>An ability to understand the difference between brands / products and categories, and the different marketing approaches related to these 2 concepts</li> <li>An ability to understand the specificities of B to B marketing</li> </ul> </li> </ul> |  |  |  |  |
| Learning goals<br>and learning<br>objectives : | LO02 - ANALYSE : Understand the company within a complex environment<br>LO05 - ANALYSE : Mobilize theoretical and/or experience-related knowledge<br>LO08 - ANTICIPATE : Identify and leverage opportunities<br>LO26 - INFLUENCE : Defend one's choices<br>LO28 - INFLUENCE : Bring about change and innovation within the company   |  |  |  |  |
| Tackled<br>concepts :                          | Shopper<br>Category<br>Retail audit process, Retail panels.<br>SWOT, value chain   |  |  |  |  |
| Learning<br>methods/Teachi<br>ng procedures :  | Both lecture course and interactive hands-on exercises will illustrate the different parts of the lesson.<br>Concrete examples of sales reporting and analysis both on household industry and distribution issues<br>will be given all along the training.   |  |  |  |  |
| Assignments :                                  | Student are expected to work on case studies that will be provided during the courses, as well as a real life company project.   |  |  |  |  |
| Evaluation :                                   | Evaluation         Rate         Modality of the evaluation         Rate  |  |  |  |  |
|  | 100 %  |  |  |  |  |

| Bibliography/Co<br>urse Material : |   |
|------------------------------------|---|
| Number of credits :                | 4,00  |
| Course 's planning :               | Both lecture course and interactive hands-on exercises will illustrate the different parts of the lesson. |

| Course 's        | Course 's planning |  |  |  |  |
|------------------|--------------------|--|--|--|--|
| N° of<br>session | Type of session    | Detailed description of session  |  |  |  |
| 1                |                    | Category Management, 9 hours<br>Details to be determined   |  |  |  |
| 2                |                    | GfK Retail & Technology, Panel Methodology and Marketing Facts, 6 hours<br>session 1 : Introduction : GfK Group and markets audited<br>Retail audit concept<br>Definition, methods, markets and channels audited<br>Main steps of the process: data collection, extrapolation<br>Examples of reporting and tools<br>session 2: The use of retail panel in sales management<br>Marketing facts : definition and calculation exercise<br>Analysis guidelines<br>Workshop on a case study |  |  |  |
| 3                |                    | Panel Description and continuous data analysis, 6 hours<br>session 1 :e-commerce, evolutions, customers, actors, integartion of e-commerce in a multi channel<br>strategy<br>session 2-3 : e-commerce strategy, main missions of e-commerce<br>session 4-5 : e-commerce strategy, Key succes factors of e-commerce, revenue models<br>session 6 : Students presentation  |  |  |  |
| 4                |                    | Business development in B to B, 6 hours<br>BtoB marketing specificities, How to analyze a market, Develop a value chain.   |  |  |  |

## S4MKT507 : INTEGRATED MARKETING COMMUNICATION IN THE DIGITAL AGE

| Course Leader :                                | Paul Mc Donagh   |       |  |       |  |
|--|--|-------|--|-------|--|
|  | Vincent Balusseau  |       |  |       |  |
| Instructors(s) :                               | TBC  |       |  |       |  |
| Course<br>description :                        | This course introduces students to key stakes, concepts, decision-making framework and best<br>practices related to:<br>- Creation/development of engaging marketing- advertising content and brand assets tailored to the<br>digital age and its specific dynamics,<br>- Mediatisation of content, traffic generation and conversion on branded owned assets,   |       |  |       |  |
| Course<br>objectives :                         | Having completed this course the student is expected to:<br>Be able to tackle digital communication issues and integrated communication issues through three,<br>interrelated practical frameworks that encompass some of the latest advertising trends and<br>techniques: first, Content/Community/Context, a simple framework that takes some of the complexity<br>out, and that will help students tame the inherently complex design of advertising campaign in the<br>digital age. Paid, Owned, Earned Media as it relates to the Brand Digital Eco-system, then, so as to<br>go beyond the design of a «one-shot» campaign, and teach students how to optimize brand's<br>presence on every single offline and digital asset/venue.<br>Understand the challenges associated with the «Media Side» of advertising and online marketing<br>campaig |       |  |       |  |
| Learning goals<br>and learning<br>objectives : | LO03 - ANALYSE : Identify all possible options<br>LO04 - ANALYSE : Understand and use decision-making tools appropriately<br>LO07 - ANTICIPATE : Identify change and innovation possibilities<br>LO13 - DECIDE : Define appropriate action plans<br>LO18 - ACT : Define and implement corrective measures  |       |  |       |  |
| Tackled<br>concepts :                          | Integrated Communications, 365 Communication, The brand digital eco-system, Paid-Owned-Earned<br>Media, Consumer Engagement, Content-centric marketing, Community Management, Social-Media<br>Marketing, Social TV, User experience, targeting in the digital age.<br>From eyeballs to conversions: Views, traffic, intermediate and final conversions.<br>The media side of the digital advertising ecosystem<br>SEO, SEM, Display Advertising, Retargeting, Email Marketing, Affiliation<br>CMP, CPC, Clic +1, CPA, Cost per View, Cost per Fan, etc   |       |  |       |  |
| Learning<br>methods/Teachi<br>ng procedures :  | This course will be taught using a combination of lecture, short exercises in class, video-based case studies and one group assignment handed by a corporation or an advertising agency. This course will be taught using a combination of lecture, short exercises in class, video-based case studies and one group assignment handed by a corporation or an advertising agency.  |       |  |       |  |
| Assignments :                                  | One corporate assignment, group-based.   |       |  |       |  |
| Evaluation :                                   | Evaluation   | Rate  | Modality of the evaluation                   | Rate  |  |
|  | Continuous Control   | 100 % | Team Project<br>(presentation and<br>report) | 100 % |  |
| Bibliography/Co<br>urse Material :             |  |       |  |       |  |

| Number of credits :     | 4,00                           |
|-------------------------|--------------------------------|
| Course 's<br>planning : | Two courses for a total of 30h |

| Course 's        | Course 's planning |   |  |  |  |
|------------------|--------------------|---|--|--|--|
| N° of<br>session | Type of session    | Detailed description of session   |  |  |  |
| 1                |                    | Creative advertising and the brand's digital ecosystem, 18 hours<br>Session 1 : The new consumer and media landscape ; From Reach and Repetition to Consumer<br>Engagement, the rules of Engagement.<br>Session 2 : Content, Community and Context<br>Session 3 : The brand's digital ecosystem and Paid, Owned and Earned Media. |  |  |  |
| 2                |                    | Driving traffic and conversions in the new media space, 12 hours<br>Organization of the sessions to be determined.  |  |  |  |

#### **CORPORATE FINANCE**

| S4FIN571 : VALUATION TECHNIQUES          | 32 |
|--|----|
| S4FIN572 : PORTFOLIO MANAGEMENT          |    |
| S4FIN573 : MODULE OF SPECIALIZATION      |    |
| S4FIN574 : FINANCIAL ENGINEERING         | 40 |
| S4FIN575 : ADVANCED FINANCIAL ANALYSIS   |    |
| S4FIN576 : CASH MANAGEMENT & DERIVATIVES | 47 |
| S4FIN577 : REPORTING UNDER IFRS/US GAAP  | 50 |

#### **FINANCIAL MARKETS**

| S4FIN581 : VALUATION TECHNIQUES                   | <u>53</u> |
|---|-----------|
| S4FIN582 : PORTFOLIO MANAGEMENT                   | <u>56</u> |
| S4FIN583 : MODULE OF SPECIALIZATION               | <u>59</u> |
| S4FIN584 : ADVANCED FINANCIAL ANALYSIS            | 61        |
| S4FIN585 : DERIVATIVES VALUATION                  | 64        |
| S4FIN586 : QUANTITATIVE FINANCE                   | 66        |
| S4FIN587 : MACROECONOMICS & INTERNATIONAL FINANCE | 68        |

# S4FIN571 : VALUATION TECHNIQUES

| Course Leader :                                | Iordanis KALAITZOGLOU   |  |  |  |
|--|---|--|--|--|
|  |   |  |  |  |
| Instructors(s) :                               | Iordanis KALAITZOGLOU   |  |  |  |
| Course<br>description :                        | This module aims at addressing the key aspects of business valuation in the current economic climate. The first part focuses on the contexts of evaluation, the main methods and the importance of the evaluation process. An important part is devoted to the cost of capital and the components of various sources of capital. It is then possible to present the main evaluation methods and implement them in practical examples and actual case studies. Some case studies are carried out by professionals. The final session will open the debate through a reflection on the contributions and limitations of the method of real options. |  |  |  |
| Course<br>objectives :                         | <ul> <li>At the end of this module, students should be able to:</li> <li>Compute the WACC and its components</li> <li>Use different techniques to value a firm</li> <li>Understand, search-seek and extract relevant information from various data sources</li> <li>Extract Information from the main financial statements</li> <li>Update and Adjust current figures</li> <li>Estimate Discount Rates</li> <li>Estimated Discount Rates</li> <li>Decide on what is the most appropriate evaluation for different companies</li> <li>Develop a group report</li> </ul>  |  |  |  |
| Learning goals<br>and learning<br>objectives : | LO01 - ANALYSE : Collect information and assess its pertinence<br>LO05 - ANALYSE : Mobilize theoretical and/or experience-related knowledge   |  |  |  |
| Tackled<br>concepts :                          | <ul> <li>Discount Rates</li> <li>Cost of Equity</li> <li>Cost of Debt</li> <li>WACC</li> <li>Estimate Cash Flows</li> <li>Measure and Update Earnings</li> <li>From Earnings to Cash Flows</li> <li>Estimate Growth</li> <li>Stable</li> <li>2-stage Growth Models</li> <li>3-stage Growth Models</li> <li>Relative Valuation</li> <li>Earnings Multiples</li> <li>Book Value Multiples</li> <li>Sales Multiples</li> <li>Real Options</li> <li>Option to Expand</li> <li>Option to Delay</li> <li>Equity as an option to liquidate</li> </ul>  |  |  |  |
| Learning<br>methods/Teachi<br>ng procedures :  | 10 x 3 hour lectures will be used to introduce new material and to expand areas of financial theory but much of the learning will be done through case study work. Students will be required to analyse a situational problem and to put forward a solution for discussion.   |  |  |  |
| Assignments :                                  | Mid-term exam : Group Coursework 30% of the final mark  |  |  |  |

|                                    | <ul> <li>Final Exam : Written Exam, 70% of the final mark, open book, calculator needed</li> <li>For the group project, you will know your group and group members by the end of the first week of the module.</li> <li>Late submissions will be penalized by 10%/day (max 30%) reduction of the final grade.</li> </ul> |      |  |      |
|------------------------------------|--|------|--|------|
| Evaluation :                       | Evaluation   | Rate | Modality of the evaluation                   | Rate |
|                                    | Final Control  | 70 % | Final exam                                   | 70 % |
|                                    | Continuous Control   | 30 % | Team Project<br>(presentation and<br>report) | 30 % |
| Bibliography/Co<br>urse Material : | <ul> <li>Damodaran on Valuation, Willey, 2nd edition<br/>http://www.scholarvox.com/reader/index/docid/10051129/searchterm/damodaran</li> <li>Investment Valuation, A. Damodaran, Willey, 2nd edition</li> <li>Corporate Finance, European edition, HILLIER et al., 2010</li> </ul>                                       |      |  |      |
| Number of<br>credits :             | 4,00   |      |  |      |
| Course 's<br>planning :            | 10 sessions x 3 hours  |      |  |      |

| Course 's        | Course 's planning |   |  |  |
|------------------|--------------------|---|--|--|
| N° of<br>session | Type of session    | Detailed description of session   |  |  |
| 1                | Course             | Introduction  |  |  |
| 2                | Course             | DCF I         - Discount Rates         o       Cost of Equity         o       Cost of Debt         o       WACC         o       Case Studies  |  |  |
| 3                | Course             | DCF II         -       Estimate Cash Flows         o       Measure and Update Earnings         o       From Earnings to Cash Flows         o       Case Studies                               |  |  |
| 4                | Course             | DCF III         -       Estimate Growth         o       Stable         o       2-stage Growth Models         o       3-stage Growth Models  |  |  |
| 5                | Course             | DCF case studies<br>- DCF Examples - Complete Case Studies – Full Valuations  |  |  |
| 6                | Course             | Relative valuation         -       Introduction to Relative Valuation         o       Earnings Multiples         o       Book Value Multiples         o       Sales Multiples                 |  |  |
| 7                | Course             | Relative valuation case studies           -         Relative Valuation and DCF Examples - Complete Case Studies – Full Valuations   |  |  |
| 8                | Course             | Real options         -       Introduction to Real Options         o       Option to Expand         o       Option to Abandon         o       Option to Delay                                  |  |  |
| 9                | Course             | Real options case studies         -       Equity as an option to liquidate         -       Real Option, Relative Valuation and DCF Examples - Complete Case Studies – Full         Valuations |  |  |
| 10               | Course             | Recoup and Revision   |  |  |

## **S4FIN572** : PORTFOLIO MANAGEMENT

| Course Leader :                                | Giacomo NOCERA  |       |  |      |
|--|---|-------|--|------|
| Instructors(s) :                               | Giacomo NOCERA  |       |  |      |
| Course<br>description :                        | The course deals with the theory and the application of portfolio management techniques.<br>The aim is to survey the major theories, tools and results in portfolio management.<br>As the course emphasizes not only the theory, but also its practical application, by the end of this<br>course, students are expected to have a good understanding of the asset management market, the<br>financial instruments, and the market practitioners' terminology.<br>In addition, they should be able to develop a fair knowledge and understanding of key issues in asset<br>allocation and portfolio composition and management and to implement adequate portfolio<br>management strategies.<br>The course is designed to cover most of the "Portfolio Management and Wealth Planning" topic area<br>and many concepts of some of the other topic areas of the CFA Candidate Body of Knowledge. |       |  |      |
| Course<br>objectives :                         | The main objective of this course is to learn the key theory with practical applications relevant to portfolio management.<br>After completing this course students will be able to:<br>- Measure and manage portfolio risk and return<br>- Select and monitor an investment and build a portfolio<br>- Practically understand and apply asset pricing basics   |       |  |      |
| Learning goals<br>and learning<br>objectives : | LO04 - ANALYSE : Understand and use decision-making tools appropriately   |       |  |      |
| Tackled<br>concepts :                          | Portfolio mathematics<br>Risk - return - utility functions<br>Asset pricing models<br>Index models<br>Portfolio performance evaluation<br>Passive and active portfolio management<br>Allocation of funds to portfolios  |       |  |      |
| Learning<br>methods/Teachi<br>ng procedures :  | Lectures<br>Practical lab applications<br>Team project<br>Homework and self-assessed work<br>Classroom discussion   |       |  |      |
| Assignments :                                  | Mid-term exam<br>Group coursework   |       |  |      |
| Evaluation :                                   | Evaluation  | Rate  | Modality of the evaluation                   | Rate |
|  | Final Control   | 60 %  | Final exam                                   | 60 % |
|  | Continuous Control 40 %   | 40.9/ | Individual Written<br>Assignment             | 10 % |
|  |   | 40 %  | Team Project<br>(presentation and<br>report) | 30 % |

Audencia Nantes School of Management

| Bibliography/Co<br>urse Material : | • Z. Bodie; A. Kane; A.J. Marcus, Investments. McGraw-Hill International |
|------------------------------------|--|
| Number of<br>credits :             | 4,00   |
| Course 's<br>planning :            | 10 sessions x 3 hours  |
| Course 's        | Course 's planning |   |  |  |  |  |
|------------------|--------------------|---|--|--|--|--|
| N° of<br>session | Type of session    | Detailed description of session   |  |  |  |  |
| 1                | Course             | <b>Introduction: the asset management industry</b><br>This session offers a description of the course (aims and objectives, teaching and learning methods, topics to be covered, class rules) and provides an introduction to the asset management industry.  |  |  |  |  |
| 2                | Course             | Quantitative tools for portfolio management<br>This session is devoted to a review of the quantitative tools: the basics of return calculation, a review<br>of basic statistics, regression analysis, and matrix algebra.   |  |  |  |  |
| 3                | Course             | The mean-variance framework<br>This session introduces the concepts of return and risk as the main inputs of any asset allocation<br>strategy and highlights the advantage (and the drawbacks) of using expected returns and variance<br>of returns as the only indicators of return and risk.<br>It also shows how individuals' preferences can be represented in such a mean-variance framework.  |  |  |  |  |
| 4                | Course             | <b>Portfolio Selection: the theory</b><br>This session presents the Markowitz's model and shows how to build the optimal portfolios by using<br>(i) 2 risky assets; (ii) a risky asset and a riskless one; (iii) n risky assets; (iv) n risky assets and a<br>riskless one. It also shows how investor's preferences enter the portfolio selection.   |  |  |  |  |
| 5                | Course             | <b>Portfolio Selection: MS Excel application</b><br>This session completes the previous one by showing how to generate the efficient frontier of financial portfolios using real data on Excel. The quadratic optimization approach (through Excel solver) is discussed.  |  |  |  |  |
| 6                | Course             | <b>CAPM and index models</b><br>In this session the Capital Asset Pricing Model, a centerpiece of the modern financial economics, is<br>introduced and discussed critically. This session also introduces the index models (single-index and<br>multi-index models), their advantages and limitations, how to estimate them and how to interpret this<br>information.<br>Practical examples of index model applications are presented and the link between the market<br>model and the CAPM is discussed.   |  |  |  |  |
| 7                | Course             | <b>APT and multifactor models of risk and return</b><br>In this session the Arbitrage Pricing Theory is outlined. The Fama-French multifactor model of risk<br>and return is introduced and compared to the standard CAPM.  |  |  |  |  |
| 8                | Course             | The frontiers of portfolio diversification<br>This session illustrates the benefits of a portfolio diversification across different markets, sectors,<br>and different asset classes. An analysis of the main alternative asset classes is provided.  |  |  |  |  |
| 9                | Course             | <b>Practical issues in portfolio management (I)</b><br>This session deals with some practical issues in portfolio management: the rationale of the existence of different mutual funds, the need for benchmarks, the costs and benefits of two alternative investment approaches (active vs passive portfolio management), the performance evaluation measures (risk adjusted measures such as the Sharpe ratio, the Treynor ratio, the Jensen's alpha, the appraisal or information ratio are presented).  |  |  |  |  |
| 10               | Course             | <b>Practical issues in portfolio management (II)</b><br>This session completes the previous one as it deals with the performance analysis of mutual funds<br>and shows the standard approaches to decompose performances and identify investment styles. It<br>also discusses the modern portfolio management process and its ethics as well as the different<br>stages of the portfolio process. Finally, it deals with the remuneration of the asset management<br>activity, through an analysis of the management fees and the mutual funds' expense ratios. |  |  |  |  |

# S4FIN573 : MODULE OF SPECIALIZATION

| Course Leader :                                | Mascia BEDENDO   |                        |                                   |                        |  |  |
|--|--|------------------------|-----------------------------------|------------------------|--|--|
| Instructors(s) :                               | Mascia BEDENDO   |                        |                                   |                        |  |  |
| Course<br>description :                        | The first part of the course covers credit derivatives (both single-name and structured products) and the market pricing of credit risk. The second part of the course deals with the measurement of market risk (Value at Risk, Expected Shortfall) in portfolios of financial assets.  |                        |                                   |                        |  |  |
| Course<br>objectives :                         | The course aims at providing a technical and hands-on approach to credit risk and market risk measurement. At the end of the course students should be able to extract information on the credit quality of an entity from market prices of bonds and credit derivatives. In addition, they should be able to estimate the market risk of a portfolio of assets in terms of Value at Risk and Expected Shortfall.                      |                        |                                   |                        |  |  |
| Learning goals<br>and learning<br>objectives : | LO05 - ANALYSE : Mobilize theoretical and/or experience-related knowledge  |                        |                                   |                        |  |  |
| Tackled<br>concepts :                          | Financial concepts:<br>Credit risk and credit derivatives. Market pricing of credit risk. Structured credit products. Market risk<br>measures: Value at Risk and Expected Shortfall.<br>Technical tools:<br>Multivariate distributions. Principal component analysis. Historical (non-parametric) simulation. Monte<br>Carlo simulation. Bootstrapping techniques and calibration. Poisson default processes. Correlation<br>modeling. |                        |                                   |                        |  |  |
| Learning<br>methods/Teachi<br>ng procedures :  | Standard Lectures. Exercises. Computer-based applications.   |                        |                                   |                        |  |  |
| Assignments :                                  | One mid-term group em<br>The mid-term assignme<br>questions) accounts for  | nt accounts for 30% of | of the final grade. The final exa | am (exercises and open |  |  |
| Evaluation :                                   | Evaluation   | Rate                   | Modality of the evaluation        | Rate                   |  |  |
|  | Final Control  | 70 %                   | Individual Written<br>Assignment  | 70 %                   |  |  |
|  | Continuous Control     30 %     Team Project<br>(presentation and<br>report)     30 %  |                        |                                   |                        |  |  |
| Bibliography/Co<br>urse Material :             | <ul> <li>Textbook: "Options, Futures, and Other Derivatives", John C. Hull, Pearson Education</li> <li>Primary reading material: Instructor's slides, exercise sets, programming examples.</li> </ul>  |                        |                                   |                        |  |  |
| Number of credits :                            | 4,00   |                        |                                   |                        |  |  |
| Course 's<br>planning :                        | 10 x 3 hours   |                        |                                   |                        |  |  |

| Course 's        | Course 's planning |  |  |  |  |
|------------------|--------------------|--|--|--|--|
| N° of<br>session | Type of session    | Detailed description of session  |  |  |  |
| 1                | Course             | <b>Credit risk components</b><br>Credit risk. Credit risk components: Country risk, sector risk, firm-specific risk. Recovery rates.<br>Credit risk and the business cycle.  |  |  |  |
| 2                | Course             | Market measures of credit risk<br>Market measures of credit risk: Bond yields and credit default swap spreads. An introduction to<br>credit derivatives.   |  |  |  |
| 3                | Course             | <b>Credit default swaps</b><br>Credit default swaps pricing: The asset swap approach and the full valuation approach.  |  |  |  |
| 4                | Course             | <b>Reduced-form models of credit risk</b><br>Default-intensity or reduced-form models. Bootstrapping default probabilities from CDS spreads and<br>bond prices. Liquidity risk premium.  |  |  |  |
| 5                | Course             | Structured credit products<br>Default correlation and structured credit products: Mortgage-backed securities, Collateralized debt<br>obligations, asset-backed securities. Structured products mispricing in the financial crisis. |  |  |  |
| 6                | Course             | <b>Market risk</b><br>Market risk. Dimension reduction techniques. Principal component analysis and applications.  |  |  |  |
| 7                | Course             | Value-at-Risk: parametric<br>Value at risk. Parametric approach: volatility and correlation estimation.  |  |  |  |
| 8                | Course             | Value-at-Risk: non-parametric<br>Value at risk. Simulation approaches: Historical simulation and Monte Carlo simulation.   |  |  |  |
| 9                | Course             | <b>Expected Shortfall</b><br>Beyond Value at risk: Expected shortfall. Backtesting and stress-testing of VaR and ES.   |  |  |  |
| 10               | Course             | Regulation<br>Market risk and credit risk regulatory developments. Counterparty risk.  |  |  |  |

## **S4FIN574** : FINANCIAL ENGINEERING

| Course Leader :                                | Magnus BLOMKVIST  |   |       |  |  |  |
|--|---|---|-------|--|--|--|
| Instructors(s) :                               | Magnus BLOMKVIST  |   |       |  |  |  |
| Course<br>description :                        | This course covers financial engineering techniques from a corporate managers perspective. We focus on how the financial manager can enhance firm value by the use of different financial instruments during different tax and legal regimes. Furthermore, we cover the structuring of M&A and LBOs with focus on the use of different financial instruments.   |   |       |  |  |  |
| Course<br>objectives :                         | After this course, the students will be able :         -       To understand the main tools of financial engineering         -       To understand how firms can exploit legal and structural issues         -       To understand how firms can benefit from capital market imperfections  |   |       |  |  |  |
| Learning goals<br>and learning<br>objectives : |   | erstand and use decision-<br>ilize theoretical and/or exp | • • • |  |  |  |
| Tackled<br>concepts :                          | Free Cash Flow Theory, Pecking Order Theory, building an empire, Agency Theory<br>Leverage<br>Corporate Governance<br>Shareholder wealth<br>Post and Pre-money value<br>Control Premium and exit premium<br>IRR<br>Dividend Per Share<br>Pay-out ratio<br>Pre-emptive rights<br>Convertible bonds<br>Senior and junior debt<br>Covenants<br>Management package<br>Merger and Acquisition<br>Poison pills<br>IPO, BOSO, LBO, BIMBO, LBI, OBO, LBU<br>Venture capital – Crownfunding – Investment capital<br>Due diligence, preferred shares, shareholder agreements, earn-out amendment.<br>Securitization |   |       |  |  |  |
| Learning<br>methods/Teachi<br>ng procedures :  | Cases   |   |       |  |  |  |
| Assignments :                                  | Cases assigned by the lecturer  |   |       |  |  |  |
| Evaluation :                                   | valuation :         Evaluation         Rate         Modality of the evaluation         Rate           Final Control         80 %         Individual Written Assignment         80 %           Continuous Control         20 %         Individual Written Assignment         20 %  |   |       |  |  |  |
|  |   |   |       |  |  |  |
|  |   |   |       |  |  |  |

| Bibliography/Co<br>urse Material : | Articles assigned by the lecturer |
|------------------------------------|-----------------------------------|
| Number of credits :                | 4,00                              |
| Course 's<br>planning :            | 10 x 3 hours                      |

| Course 's        | Course 's planning |  |  |  |  |
|------------------|--------------------|--|--|--|--|
| N° of<br>session | Type of session    | Detailed description of session  |  |  |  |
| 1                | Course             | Introduction to Financial Engineering<br>Financial Engineering from a macro perspective<br>The Financial Crisis what have we learned?<br>Homework  |  |  |  |
| 2                | Course             | Capital Structure<br>Debt and Equity Characteristics<br>Modligiani & Miller, Pecking Order Theory, Trade-Off Theory<br>The costs of Financial slack and financial constraints<br>-Jensen (1986)<br>-Bolton & Scharfstein (1991)<br>Homework      |  |  |  |
| 3                | Course             | Capital Raising         Long term vs. Short term Financing         Credit Rationing, Stiglitz & Weiss (1981)         Debt market cycles and debt/equity choice         The real effects from financial constraints         Homework              |  |  |  |
| 4                | Course             | Payout policy under different tax regimes         Dividend and Share Repurchases         Taxation in different legal regimes         The effect of tax change on payout policy         US firms and payout policy         Dividend tax Arbitrage |  |  |  |
| 5                | Course             | Structuring the Executive Compensation Package<br>Introduction to Executive Compensation<br>Financial Instruments used for Executive Compensation<br>Homework  |  |  |  |
| 6                | Course             | Mezzanine and Stage Financing<br>Convertible bonds<br>Stage Financing<br>Homework  |  |  |  |
| 7                | Course             | M&A principles<br>Mergers and Acquisitions<br>Merger cyclicality<br>Public vs. private M&A<br>Homework   |  |  |  |
| 8                | Course             | Structuring the takeover<br>Equity/Mezzanine/Debt choice   |  |  |  |

|    |        | M&A performance<br>Investment bank choice<br>Tax motivated Acquisitions<br>Homework   |
|----|--------|---|
| 9  | Course | Private Equity and Venture Capital<br>Private equity overview<br>LBO<br>Leverage Financing<br>Homework  |
| 10 | Course | Structuring the IPO         IPO principles         Secondary vs. Primary shares         Follow up offers         Does venture capital financing theory apply to IPO firms?         Homework |

### S4FIN575 : ADVANCED FINANCIAL ANALYSIS

| Course Leader :                                | Alexis GUYOT  |  |  |  |  |
|--|---|--|--|--|--|
|  |   |  |  |  |  |
| Instructors(s) :                               | Philippe Giraudon   |  |  |  |  |
| Course<br>description :                        | This course is designed to ensure a deeper understanding of financial reporting and financial statements analysis with an emphasis on the relationship among all the stakeholders in value creation, the link between operations and finance, and the identification of companies' value drivers. A particular emphasis will be made on the necessary "economic approach" to adopt beyond financial statements in all financial analyses.   |  |  |  |  |
| Course<br>objectives :                         | <ul> <li>Upon completion of the module, you should have: <ul> <li>a good understanding of financial analysis approach to financial reporting and accounting</li> <li>a strong technical knowledge and practice of financial analysis and financial statements interpretation</li> <li>a solid command of how financial reporting and statement analysis is challenged and impacted by IFRS principles and issues</li> <li>a fair view on potential ways to "optimise" results</li> <li>a strong command of "how to read between financial statements lines"</li> </ul> </li> <li>Students will also become proficient in case analysis and discussion, will develop team working skills, presentation skills and communication skills.</li> </ul> |  |  |  |  |
| Learning goals<br>and learning<br>objectives : | LO02 - ANALYSE : Understand the company within a complex environment<br>LO10 - ANTICIPATE : Assess the risks and implications of decisions<br>LO11 - DECIDE : Define and propose strategic choices  |  |  |  |  |
| Tackled<br>concepts :                          | Cash Flows<br>Profit & Loss Statement (P&L)<br>Balance Sheet<br>Shareholders' Equity<br>Acquisitions<br>Mergers<br>Financial analysis under IFRS<br>Accounting data restatement<br>Capital analysis under IFRS<br>Accounting data restatement<br>Capital Employed and Invested Capital<br>Value drivers<br>Margins<br>Capital Intensity<br>Working Capital<br>Cash cycle<br>Asset profitability<br>Profitability for shareholders<br>Growth<br>Solvency<br>Liquidity<br>Market ratios<br>DuPont Analysis<br>Break-even<br>Forecasts<br>Business plan<br>Business model<br>ROCE, ROE, leverage effect<br>Net Financial Debt  |  |  |  |  |

|   | Goodwill  |              |                                  |      |  |
|---|---|--------------|----------------------------------|------|--|
| Learning<br>methods/Teachi<br>ng procedures : | Readings<br>Exercise and Case based learning<br>Computer based teaching and learning (excel)<br>Groupwork<br>The methodologies used in the course include class discussions of assigned readings, case<br>presentation of students and exercises. Students will be able to develop communication, analysis, and<br>presentation skills during class. Concepts will be developed through several case studies. |              |                                  |      |  |
| Assignments :                                 | Groupworks (workgroups are chosen randomly by the professor)<br>Readings, exercises and practical case studies<br>Active participation is expected from all students in all courses<br>Course grade: Groupwork 30%<br>(Individual participation will be very significantly taken into account in individual course grade)<br>Final exam 70%   |              |                                  |      |  |
| Evaluation :                                  | Evaluation  | Rate         | Modality of the evaluation       | Rate |  |
|   | Final Control   | 70 %         | Individual Written<br>Assignment | 70 % |  |
|   | 30 %  |              |                                  |      |  |
| Bibliography/Co<br>urse Material :            | <ul> <li>Corporate Finance Theory and Practice, P Vernimmen, P Quiry, Y Le Fur, M Dallocchio and A Salvi, 3rd edition</li> <li>Financial accounting: Media Enhanced, B.E. Needles and M. Powers, 9th Edition</li> </ul>   |              |                                  |      |  |
| Number of credits :                           | 4,00  |              |                                  |      |  |
| Course 's<br>planning :                       | 10 x 3 hours  | 10 x 3 hours |                                  |      |  |

| Course 's        | Course 's planning |  |  |  |  |
|------------------|--------------------|--|--|--|--|
| N° of<br>session | Type of session    | Detailed description of session  |  |  |  |
| 1                | Course             | I. Financial Analysis environment, context and issues<br>Financial Analysis: definition, objectives, users, evolution<br>Financial analysis approach to financial reporting and statements<br>Financial analysis approach to key international differences in accounting<br>Financial analysis challenges related to major IFRS issues                               |  |  |  |
| 2                | Course             | <ul> <li>II. Challenging Financial Reporting and Financial Statements</li> <li>Restatements of accounting data</li> <li>Review of assets &amp; liabilities and off-balance sheet items</li> <li>Impact of foreign currencies on overall analysis</li> <li>Net Financial Debt definition</li> <li>+ Practical preparation of pro-forma (restated) accounts</li> </ul> |  |  |  |
| 3                | Course             | III. Analysing a business model and profitability: business, sector and margins<br>Approach to assess if a business is sound<br>Business sector and competitive positioning<br>Business analysis<br>Review of major margins  |  |  |  |
| 4                | Course             | III. Analysing a business model and profitability: fixed assets and production tool<br>Capital intensity and margin level<br>Cost and production tool analysis   |  |  |  |
| 5                | Course             | III. Analysing a business model and profitability: working capital, cash and profitability<br>Working capital ratios - Cash cycle<br>Asset profitability analysis<br>Profitability for shareholders: measure, leverage effect, recent approaches, expected sources of<br>profitability   |  |  |  |
| 6                | Course             | IV. Analysing business growth<br>Growth indicators and growth potential - Growth analysis<br>Growth models (e.g. required growth, sustainable growth)  |  |  |  |
| 7                | Course             | V. Solvency, liquidity and market ratios<br>Solvency ratios and implementation<br>Liquidity ratios<br>Financial Market ratios<br>DuPont Analysis   |  |  |  |
| 8                | Course             | VI. Credit risk, break-even and business plans<br>Credit risk approaches<br>Break-even analysis and implementation<br>Preparation of forecasts<br>Critical judgment approach to business plan assumptions  |  |  |  |
| 9                | Course             | <b>VII. Overview of Financial Reporting and Statement analysis and issues</b><br>Overview and wrap-up of major tools and concepts<br>Highlight on quality of earnings in real due diligence<br>Approach to interim reporting   |  |  |  |
| 10               | Course             | Group Case Study presentation<br>Overall Group Case Study to prepare for the session: Thorough and detailed financial analysis of a<br>company   |  |  |  |

### S4FIN576 : CASH MANAGEMENT & DERIVATIVES

| Course Leader :                                | Alexis GUYOT   |
|--|--|
| Instructors(s) :                               | Tim Sambrook   |
| Course<br>description :                        | This module aims to provide students with the necessary training to develop an advanced understanding of money markets, foreign exchange, derivatives and commodities.   |
|  | Part 1. Is dedicated to give students a strong knowledge and understanding of the money markets.   |
|  | Part 2. Provides students with specialist knowledge of international trade and currency markets.   |
|  | Part 3. Gives the students an in depth knowledge of derivatives, in particular futures, swaps and options, so that they will be able to calculate the price of such instruments from first principles.   |
|  | Cross-over program with the following modules:<br>- Portfolio management   |
| Course<br>objectives :                         | <ul> <li>Upon completion of the module, you should have:</li> <li>specialist knowledge of the different types of cash instruments in the money markets</li> <li>advanced knowledge and critical understanding in currency exchange rates with an appreciation of international trade and capital flows</li> <li>describe the investment and risk characteristics of derivatives</li> <li>an in depth knowledge of the uses and functionality of basic derivative products, and be able to calculate the underlying value of such products</li> </ul> |
| Learning goals<br>and learning<br>objectives : | LO08 - ANTICIPATE : Identify and leverage opportunities<br>LO09 - ANTICIPATE : Anticipate the economic, social, and environmental impact of a decision   |
| Tackled<br>concepts :                          | Treasury bills<br>Commercial Paper<br>Bankers Acceptance<br>Certificate of Deposit<br>Repurchase agreements<br>Floating Rate Notes<br>Nominal and real exchange rates<br>Direct and indirect fx quotations<br>Currency cross rates<br>Forwards<br>Exchange rate regimes<br>International capital flows<br>Traditional options<br>Traded options<br>Hedge ratio<br>Call/put parity<br>Binomial model<br>Future margin<br>Interest rate swaps<br>Currency swaps<br>Swaptions   |

| Learning<br>methods/Teachi<br>ng procedures : | Presentation<br>Readings<br>Exercises<br>Case based learning<br>The methodologies used in the course include subject presentation and exercises. |      |                                  |      |  |
|---|--|------|----------------------------------|------|--|
| Assignments :                                 | Readings & exercises<br>Case studies<br>Continuous testing of subject material 15%<br>45min mid term test: 15%<br>3 hours final exam: 70%        |      |                                  |      |  |
| Evaluation :                                  | Evaluation   | Rate | Modality of the evaluation       | Rate |  |
|   | Final Control  | 70 % | Final exam                       | 70 % |  |
|   | Continuous Control   | 30 % | Continuous<br>assessment         | 15 % |  |
|   | Continuous Control   | 30 % | Individual Written<br>Assignment | 15 % |  |
| Bibliography/Co<br>urse Material :            | "Options, Futures, and Other Derivatives", John C. Hull, Pearson Education   |      |                                  |      |  |
| Number of credits :                           | 4,00   |      |                                  |      |  |
| Course 's<br>planning :                       | 7 x 4 hours + 2 hours  |      |                                  |      |  |

| Course 's        | ourse 's planning |  |  |  |
|------------------|-------------------|--|--|--|
| N° of<br>session | Type of session   | Detailed description of session  |  |  |
| 1                | Course            | Session 1<br>Cash Instuments – treasury bills, commercial paper, bankers acceptance, certifcates of deposit,<br>repo agreements and FRN.<br>Yield Calculations |  |  |
| 2                | Course            | Session 2           The economics of International Trade. Capital Flows. Benefits of trading. Blocs and unions.  |  |  |
| 3                | Course            | Session 3<br>Balance of payments.<br>Trade organisations<br>Currency regimes<br>Foreign Exchange market.<br>Exchange rate calculations                         |  |  |
| 4                | Course            | Session 4<br>Derivatives Futures – Forwards, characteristics of different futures, price calculation<br>Derivative futures – Strategies with futures           |  |  |
| 5                | Course            | Session 5<br>Derivative Option – Traded options, basic price calculation of puts and calls   |  |  |
| 6                | Course            | Session 6<br>Derivative Option – Investment risk and characteristics of options, investment strategies.<br>Binomial model of pricing<br>Greeks                 |  |  |
| 7                | Interim<br>test   | Session 7<br>Individual written exam   |  |  |
| 8                | Course            | Session 8<br>Derivative Swaps – Basic concepts of swaps. Valuation. Swaptions  |  |  |

## S4FIN577 : REPORTING UNDER IFRS/US GAAP

| Course Leader :                                | Eric MATON   |               |                            |      |
|--|--|---------------|----------------------------|------|
| Instructors(s) :                               | Eric MATON   |               |                            |      |
| Course<br>description :                        | This course is an introduction to the International Financial Reporting Standards (IFRS) and the US Generally Accepted Accounting Standards (GAAP).  |               |                            |      |
| Course<br>objectives :                         | It aims to develop fundamental skills necessary to read and analyze the information contained in the three main financial statements (P&L, balance sheet and statement of cash flows) and notes.   |               |                            |      |
| Learning goals<br>and learning<br>objectives : | LO01 - ANALYSE : Collect information and assess its pertinence   |               |                            |      |
| Tackled<br>concepts :                          | Balance sheet,<br>Consolidated financial statements,<br>IFRS and US GAAP frameworks,<br>Inventories,<br>Income taxes,<br>Long-lived assets,<br>Noncurrent liabilities,<br>P&L account,<br>Statement of cash flows  |               |                            |      |
| Learning<br>methods/Teachi<br>ng procedures :  | Case studies discussion<br>Readings  |               |                            |      |
| Assignments :                                  | Case studies<br>Chapters reading in one  | specific book |                            |      |
| Evaluation :                                   | Evaluation   | Rate          | Modality of the evaluation | Rate |
|  | Final Control  | 70 %          | Final exam                 | 70 % |
|  | Continuous Control   | 30 %          | Quiz                       | 30 % |
| Bibliography/Co<br>urse Material :             | <ul> <li>Financial accounting and reporting; a global perspective<br/>Hervé Stolowy, Michel lebas, Yuan Ding et George Langlois<br/>4th edition<br/>Cengage Learning 2013</li> <li>International Financial Statement Analysis<br/>Thomas R. Robinson, Elaine Henry and al.,<br/>2nd edition<br/>Wiley, 2012</li> </ul> |               |                            |      |
| Number of credits :                            | 4,00   |               |                            |      |
| Course 's<br>planning :                        | 10 sessions x 3 hours  |               |                            |      |

| Course 's        | Course 's planning |  |  |  |
|------------------|--------------------|--|--|--|
| N° of<br>session | Type of session    | Detailed description of session  |  |  |
| 1                | Course             | <b>Financial reporting mechanics and IFRS and US GAAP Framework</b><br>Financial reporting mechanics (the accounting process, accrual and valuation adjustments)<br>IFRS and US GAAP Framework (Conceptual framework, objective of financial reports, qualitative<br>characteristics of financial reports, constraints on financial reports)                 |  |  |
| 2                | Course             | Consolidated financial statements<br>Joint venture<br>Methods of consolidations<br>Financial statement presentation subsequent to the business combination   |  |  |
| 3                | Course             | Understanding income statements and balance sheets<br>Revenue recognition<br>Expense recognition<br>Expenses by nature and by function<br>Nonrecurring items and nonoperating items<br>Components and format of the balance sheet<br>Current assets and current liabilities<br>Noncurrent assets<br>Noncurrent liabilities<br>Equity                         |  |  |
| 4                | Course             | Understanding balance sheets and cash flow statements<br>Noncurrent assets<br>Noncurrent liabilities<br>Equity<br>Components and format of the cash flow statement<br>Linkages of the cash flow statement with the income statement and balance sheet<br>Indirect method and direct method in the calculation of the cash flow from operating activities     |  |  |
| 5                | Course             | Analyst adjustments to reported financials<br>A framework for analyst adjustments<br>Analyst adjustments related to investments<br>Analyst adjustments related to inventory<br>Analyst adjustments related to property, plant and equipment (P,P&E)<br>Analyst adjustments related to goodwill<br>Analyst adjustments related to off-balance-sheet financing |  |  |
| 6                | Course             | Inventories<br>Cost of inventories<br>Inventory valuation methods<br>Inventory method changes<br>Inventory adjustments   |  |  |
| 7                | Course             | Long-lived assets<br>Acquisition of long-lived assets<br>Depreciation and amortization of long-lived assets<br>Impairment of assets<br>Derecognition   |  |  |
| 8                | Course             | <b>Income taxes</b><br>Differences between accounting profit and taxable income<br>Determining the tax base of assets and liabilities<br>Temporary and permanent differences between taxable and accounting profit   |  |  |

| 9  | Course | Financial assets and Noncurrent liabilities<br>Investments in financial assets (held-to-maturity and available-for-sale, impairments)<br>Bonds payable<br>Leases<br>Introduction to pensions and other postemployment benefits |
|----|--------|--|
| 10 | Course | Case study: a global perspective<br>Creation of a statement of cash flows from an income statement, balance sheets and notes.  |

# S4FIN581 : VALUATION TECHNIQUES

| Instructors(s) :IordaCourseThisdescription :The   | lanis KALAITZOGLOU<br>lanis KALAITZOGLOU  |  |  |
|---|---|--|--|
| Course This description : The   |   |  |  |
| description : The   |   |  |  |
| sour<br>prac<br>final   | This module aims at addressing the key aspects of business valuation in the current economic climate.<br>The first part focuses on the contexts of evaluation, the main methods and the importance of the<br>evaluation process. An important part is devoted to the cost of capital and the components of various<br>sources of capital. It is then possible to present the main evaluation methods and implement them in<br>practical examples and actual case studies. Some case studies are carried out by professionals. The<br>final session will open the debate through a reflection on the contributions and limitations of the<br>method of real options. |  |  |
| Course At the objectives : • • • • • • • • • • • • • • • • • •  | he end of this module, students should be able to:<br>Compute the WACC and its components<br>Use different techniques to value a firm<br>Understand, search-seek and extract relevant information from various data sources<br>Extract Information from the main financial statements<br>Update and Adjust current figures<br>Estimate Discount Rates<br>Estimated Discount Rates<br>Decide on what is the most appropriate evaluation for different companies<br>Develop a group report  |  |  |
|   | 01 - ANALYSE : Collect information and assess its pertinence<br>05 - ANALYSE : Mobilize theoretical and/or experience-related knowledge   |  |  |
| Tackled       -         concepts :       0         0       0         -       0         0       -         0       0         -       0         0       0         -       0         0       0         -       0         0       0         -       0         0       0         -       0         0       0      < | Discount Rates<br>Cost of Equity<br>Cost of Debt<br>WACC<br>Estimate Cash Flows<br>Measure and Update Earnings<br>From Earnings to Cash Flows<br>Estimate Growth<br>Stable<br>2-stage Growth Models<br>3-stage Growth Models<br>Relative Valuation<br>Earnings Multiples<br>Book Value Multiples<br>Sales Multiples<br>Real Options<br>Option to Expand<br>Option to Expand<br>Option to Delay<br>Equity as an option to liquidate  |  |  |
| methods/Teachi muc  | 10 x 3 hour lectures will be used to introduce new material and to expand areas of financial theory but much of the learning will be done through case study work. Students will be required to analyse a situational problem and to put forward a solution for discussion.   |  |  |
| Assignments : Mid-  | Mid-term exam : Group Coursework 30% of the final mark  |  |  |

|                                    | <ul> <li>Final Exam : Written Exam, 70% of the final mark, open book, calculator needed</li> <li>For the group project, you will know your group and group members by the end of the first week of the module.</li> <li>Late submissions will be penalized by 10%/day (max 30%) reduction of the final grade.</li> </ul> |      |  |       |
|------------------------------------|--|------|--|-------|
| Evaluation :                       | Evaluation   | Rate | Modality of the evaluation                   | Rate  |
|                                    | Final Control  | 70 % | Final exam                                   | 70 %  |
|                                    | Continuous Control   | 30 % | Team Project<br>(presentation and<br>report) | 30 %  |
| Bibliography/Co<br>urse Material : | <ul> <li>Investment Valuation,</li> </ul>  |      |  | laran |
| Number of<br>credits :             | 4,00   |      |  |       |
| Course 's<br>planning :            | 10 sessions x 3 hours  |      |  |       |

| Course 's        | Course 's planning |   |  |  |
|------------------|--------------------|---|--|--|
| N° of<br>session | Type of session    | Detailed description of session   |  |  |
| 1                | Course             | Introduction  |  |  |
| 2                | Course             | DCF I         - Discount Rates         o       Cost of Equity         o       Cost of Debt         o       WACC         o       Case Studies  |  |  |
| 3                | Course             | DCF II         -       Estimate Cash Flows         o       Measure and Update Earnings         o       From Earnings to Cash Flows         o       Case Studies                               |  |  |
| 4                | Course             | DCF III         -       Estimate Growth         o       Stable         o       2-stage Growth Models         o       3-stage Growth Models  |  |  |
| 5                | Course             | DCF case studies<br>- DCF Examples - Complete Case Studies – Full Valuations  |  |  |
| 6                | Course             | Relative valuation         -       Introduction to Relative Valuation         o       Earnings Multiples         o       Book Value Multiples         o       Sales Multiples                 |  |  |
| 7                | Course             | Relative valuation case studies           -         Relative Valuation and DCF Examples - Complete Case Studies – Full Valuations   |  |  |
| 8                | Course             | Real options         -       Introduction to Real Options         o       Option to Expand         o       Option to Abandon         o       Option to Delay                                  |  |  |
| 9                | Course             | Real options case studies         -       Equity as an option to liquidate         -       Real Option, Relative Valuation and DCF Examples - Complete Case Studies – Full         Valuations |  |  |
| 10               | Course             | Recoup and Revision   |  |  |

## S4FIN582 : PORTFOLIO MANAGEMENT

| Course Leader :                                | Giacomo NOCERA  |   |  |      |
|--|---|---|--|------|
| Instructors(s) :                               | Giacomo NOCERA  |   |  |      |
|  |   |   |  |      |
| Course<br>description :                        | The course deals with the theory and the application of portfolio management techniques.<br>The aim is to survey the major theories, tools and results in portfolio management.<br>As the course emphasizes not only the theory, but also its practical application, by the end of this<br>course, students are expected to have a good understanding of the asset management market, the<br>financial instruments, and the market practitioners' terminology.<br>In addition, they should be able to develop a fair knowledge and understanding of key issues in asset<br>allocation and portfolio composition and management and to implement adequate portfolio<br>management strategies.<br>The course is designed to cover most of the "Portfolio Management and Wealth Planning" topic area<br>and many concepts of some of the other topic areas of the CFA Candidate Body of Knowledge. |   |  |      |
| Course<br>objectives :                         | portfolio management.<br>After completing this cou<br>- Measure and manage p<br>- Select and monitor an in  | The main objective of this course is to learn the key theory with practical applications relevant to portfolio management.<br>After completing this course students will be able to:<br>- Measure and manage portfolio risk and return<br>- Select and monitor an investment and build a portfolio<br>- Practically understand and apply asset pricing basics |  |      |
| Learning goals<br>and learning<br>objectives : | LO04 - ANALYSE : Understand and use decision-making tools appropriately   |   |  |      |
| Tackled<br>concepts :                          | Portfolio mathematics<br>Risk - return - utility functions<br>Asset pricing models<br>Index models<br>Portfolio performance evaluation<br>Passive and active portfolio management<br>Allocation of funds to portfolios  |   |  |      |
| Learning<br>methods/Teachi<br>ng procedures :  | Lectures<br>Practical lab applications<br>Team project<br>Homework and self-assessed work<br>Classroom discussion   |   |  |      |
| Assignments :                                  | Mid-term exam<br>Group coursework   |   |  |      |
| Evaluation :                                   | Evaluation  | Rate  | Modality of the evaluation                   | Rate |
|  | Final Control   | 60 %  | Final exam                                   | 60 % |
|  |   |   | Individual Written<br>Assignment             | 10 % |
|  | Continuous Control  | 40 %  | Team Project<br>(presentation and<br>report) | 30 % |

| Bibliography/Co<br>urse Material : | • Z. Bodie; A. Kane; A.J. Marcus, Investments. McGraw-Hill International |
|------------------------------------|--|
| Number of<br>credits :             | 4,00   |
| Course 's<br>planning :            | 10 sessions x 3 hours  |

| Course 's        | Course 's planning |   |  |  |
|------------------|--------------------|---|--|--|
| N° of<br>session | Type of session    | Detailed description of session   |  |  |
| 1                | Course             | <b>Introduction: the asset management industry</b><br>This session offers a description of the course (aims and objectives, teaching and learning methods, topics to be covered, class rules) and provides an introduction to the asset management industry.  |  |  |
| 2                | Course             | Quantitative tools for portfolio management<br>This session is devoted to a review of the quantitative tools: the basics of return calculation, a review<br>of basic statistics, regression analysis, and matrix algebra.   |  |  |
| 3                | Course             | The mean-variance framework<br>This session introduces the concepts of return and risk as the main inputs of any asset allocation<br>strategy and highlights the advantage (and the drawbacks) of using expected returns and variance<br>of returns as the only indicators of return and risk. It also shows how individuals' preferences can be<br>represented in such a mean-variance framework.  |  |  |
| 4                | Course             | Portfolio Selection: the theory<br>This session presents the Markowitz's model and shows how to build the optimal portfolios by using<br>(i) 2 risky assets; (ii) a risky asset and a riskless one; (iii) n risky assets; (iv) n risky assets and a<br>riskless one. It also shows how investor's preferences enter the portfolio selection.  |  |  |
| 5                | Course             | <b>Portfolio Selection: MS Excel application</b><br>This session completes the previous one by showing how to generate the efficient frontier of financial portfolios using real data on Excel. The quadratic optimization approach (through Excel solver) is discussed.  |  |  |
| 6                | Course             | <b>CAPM and index models</b><br>In this session the Capital Asset Pricing Model, a centerpiece of the modern financial economics, is<br>introduced and discussed critically.<br>This session also introduces the index models (single-index and multi-index models), their<br>advantages and limitations, how to estimate them and how to interpret this information.<br>Practical examples of index model applications are presented and the link between the market<br>model and the CAPM is discussed.   |  |  |
| 7                | Course             | <b>APT and multifactor models of risk and return</b><br>In this session the Arbitrage Pricing Theory is outlined. The Fama-French multifactor model of risk<br>and return is introduced and compared to the standard CAPM.  |  |  |
| 8                | Course             | The frontiers of portfolio diversification<br>This session illustrates the benefits of a portfolio diversification across different markets, sectors,<br>and different asset classes. An analysis of the main alternative asset classes is provided.  |  |  |
| 9                | Course             | <b>Practical issues in portfolio management (I)</b><br>This session deals with some practical issues in portfolio management: the rationale of the existence of different mutual funds, the need for benchmarks, the costs and benefits of two alternative investment approaches (active vs passive portfolio management), the performance evaluation measures (risk adjusted measures such as the Sharpe ratio, the Treynor ratio, the Jensen's alpha, the appraisal or information ratio are presented).  |  |  |
| 10               | Course             | <b>Practical issues in portfolio management (II)</b><br>This session completes the previous one as it deals with the performance analysis of mutual funds<br>and shows the standard approaches to decompose performances and identify investment styles. It<br>also discusses the modern portfolio management process and its ethics as well as the different<br>stages of the portfolio process. Finally, it deals with the remuneration of the asset management<br>activity, through an analysis of the management fees and the mutual funds' expense ratios. |  |  |

# S4FIN583 : MODULE OF SPECIALIZATION

| Course Leader :                                | Frederic ALEXIS   |   |  |                      |
|--|---|---|--|----------------------|
| Instructors(s) :                               | Frederic ALEXIS   |   |  |                      |
| Course<br>description :                        | After completing this course you will be able to:<br>- Modelling future financial environment<br>- Create models of asset valuation and derivatives<br>- Calculate all the parameters of position risk / portfolio<br>- Establish arbitrage strategies<br>- Use the tools in the trading room<br>- Develop tools alert              |   |  |                      |
| Course<br>objectives :                         |   | rse is to understand the bu<br>account or Hedge Fund M                                |  | cial markets: market |
| Learning goals<br>and learning<br>objectives : | LO14 - DECIDE : Take n  | lentify change and innovat<br>ecessary and calculated r<br>l implement corrective mea | isks   |                      |
| Tackled<br>concepts :                          | Concepts taught:<br>- Curves of expected returns<br>- Risk Premiums<br>- Statistical Tools<br>- Probabilistic models<br>- Determinants and sensitivities<br>- Duration of assets<br>- Arbitration vs Active Active<br>- Arbitration vs Active Derivatives<br>- Arbitration vs Derivatives<br>- Calculate P & L<br>- Risk Management |   |  |                      |
| Learning<br>methods/Teachi<br>ng procedures :  | Case Study, Setting, Per  | sonal research  |  |                      |
| Assignments :                                  | Personal work before each   | ch session  |  |                      |
| Evaluation :                                   | Evaluation  | Rate  | Modality of the evaluation                   | Rate                 |
|  | Final Control   | 60 %  | Individual Written<br>Assignment             | 60 %                 |
|  | Continuous Control  | 40 %  | Team Project<br>(presentation and<br>report) | 40 %                 |
| Bibliography/Co<br>urse Material :             | • Options, Futures, and Other Derivatives, John C. Hull, Ninth Edition (ISBN: 978-0-13-345631-8)  |   |  |                      |
| Number of credits :                            | 4,00  |   |  |                      |
| Course 's<br>planning :                        | 10 sessions of 3 hours  |   |  |                      |

| Course 's        | Course 's planning |  |  |  |
|------------------|--------------------|--|--|--|
| N° of<br>session | Type of session    | Detailed description of session  |  |  |
| 1                | lesson             | <b>reminders</b><br>Curves of expected returns, risk premiums and financial calculations |  |  |
| 2                | lesson             | Statistical Tools  |  |  |
| 3                | lesson             | Probabilistic models   |  |  |
| 4                | lesson             | Determinants and sensitivities   |  |  |
| 5                | lesson             | Duration of assets   |  |  |
| 6                | lesson             | Arbitrage Actif vs Actif   |  |  |
| 7                | lesson             | Arbitrage Actif vs Derivatives   |  |  |
| 8                | lesson             | Arbitrage Derivatives vs Derivatives   |  |  |
| 9                | lesson             | Calculate P & L  |  |  |
| 10               | lesson             | Risk Management  |  |  |

## S4FIN584 : ADVANCED FINANCIAL ANALYSIS

| Course Leader :  | Alexis GUYOT   |  |  |  |  |
|--|--|--|--|--|--|
|  |  |  |  |  |  |
| Instructors(s) :   | Philippe Giraudon  |  |  |  |  |
| Course<br>description :  | This course is designed to ensure a deeper understanding of financial reporting and financial statements analysis with an emphasis on the relationship among all the stakeholders in value creation, the link between operations and finance, and the identification of companies' value drivers. A particular emphasis will be made on the necessary "economic approach" to adopt beyond financial statements in all financial analyses.  |  |  |  |  |
| Course<br>objectives :       Upon completion of the module, you should have:         -       a good understanding of financial analysis approach to financial reporting and action a strong technical knowledge and practice of financial analysis and financial state interpretation         -       a solid command of how financial reporting and statement analysis is challenged impacted by IFRS principles and issues         -       a fair view on potential ways to "optimise" results         -       a strong command of "how to read between financial statements lines"         Students will also become proficient in case analysis and discussion, will develop team wo presentation skills and communication skills. |  |  |  |  |  |
| Learning goals<br>and learning<br>objectives :   | LO02 - ANALYSE : Understand the company within a complex environment<br>LO10 - ANTICIPATE : Assess the risks and implications of decisions<br>LO11 - DECIDE : Define and propose strategic choices   |  |  |  |  |
| Tackled<br>concepts :  | Cash Flows<br>Profit & Loss Statement (P&L)<br>Balance Sheet<br>Shareholders' Equity<br>Acquisitions<br>Mergers<br>Financial analysis under IFRS<br>Accounting data restatement<br>Capital analysis under IFRS<br>Accounting data restatement<br>Capital Employed and Invested Capital<br>Value drivers<br>Margins<br>Capital intensity<br>Working Capital<br>Cash cycle<br>Asset profitability<br>Profitability for shareholders<br>Growth<br>Solvency<br>Liquidity<br>Market ratios<br>DuPont Analysis<br>Break-even<br>Forecasts<br>Business plan<br>Business model<br>ROCE, ROE, leverage effect<br>Net Financial Debt |  |  |  |  |

|   | Goodwill  |      |                                  |      |  |  |
|---|---|------|----------------------------------|------|--|--|
| Learning<br>methods/Teachi<br>ng procedures : | Readings<br>Exercise and Case based learning<br>Computer based teaching and learning (excel)<br>Groupwork<br>The methodologies used in the course include class discussions of assigned readings, case<br>presentation of students and exercises. Students will be able to develop communication, analysis, and<br>presentation skills during class. Concepts will be developed through several case studies. |      |                                  |      |  |  |
| Assignments :                                 | Groupworks (workgroups are chosen randomly by the professor)<br>Readings, exercises and practical case studies<br>Active participation is expected from all students in all courses<br>Course grade: Groupwork 30%<br>(Individual participation will be very significantly taken into account in individual course grade)<br>Final exam 70%   |      |                                  |      |  |  |
| Evaluation :                                  | Evaluation  | Rate | Modality of the evaluation       | Rate |  |  |
|   | Final Control   | 70 % | Individual Written<br>Assignment | 70 % |  |  |
|   | Continuous Control     30 %     Team Project<br>(presentation and<br>report)     30 %   |      |                                  |      |  |  |
| Bibliography/Co<br>urse Material :            | <ul> <li>Corporate Finance Theory and Practice, P Vernimmen, P Quiry, Y Le Fur, M Dallocchio and A Salvi, 3rd edition</li> <li>Financial accounting: Media Enhanced, B.E. Needles and M. Powers, 9th Edition</li> </ul>   |      |                                  |      |  |  |
| Number of credits :                           | 4,00  |      |                                  |      |  |  |
| Course 's<br>planning :                       | 10 x 3 hours  |      |                                  |      |  |  |

| Course 's        | planning        |  |  |  |  |
|------------------|-----------------|--|--|--|--|
| N° of<br>session | Type of session | Detailed description of session  |  |  |  |
| 1                | Course          | I. Financial Analysis environment, context and issues<br>Financial Analysis: definition, objectives, users, evolution<br>Financial analysis approach to financial reporting and statements<br>Financial analysis approach to key international differences in accounting<br>Financial analysis challenges related to major IFRS issues                               |  |  |  |
| 2                | Course          | <ul> <li>II. Challenging Financial Reporting and Financial Statements</li> <li>Restatements of accounting data</li> <li>Review of assets &amp; liabilities and off-balance sheet items</li> <li>Impact of foreign currencies on overall analysis</li> <li>Net Financial Debt definition</li> <li>+ Practical preparation of pro-forma (restated) accounts</li> </ul> |  |  |  |
| 3                | Course          | III. Analysing a business model and profitability: business, sector and margins<br>Approach to assess if a business is sound<br>Business sector and competitive positioning<br>Business analysis<br>Review of major margins  |  |  |  |
| 4                | Course          | III. Analysing a business model and profitability: fixed assets and production tool<br>Capital intensity and margin level<br>Cost and production tool analysis   |  |  |  |
| 5                | Course          | III. Analysing a business model and profitability: working capital, cash and profitability<br>Working capital ratios - Cash cycle - Asset profitability analysis<br>Profitability for shareholders: measure, leverage effect, recent approaches, expected sources of<br>profitability  |  |  |  |
| 6                | Course          | IV. Analysing business growth<br>Growth indicators and growth potential<br>Growth analysis<br>Growth models (e.g. required growth, sustainable growth)   |  |  |  |
| 7                | Course          | V. Solvency, liquidity and market ratios<br>Solvency ratios and implementation<br>Liquidity ratios<br>Financial Market ratios<br>DuPont Analysis   |  |  |  |
| 8                | Course          | VI. Credit risk, break-even and business plans<br>Credit risk approaches<br>Break-even analysis and implementation<br>Preparation of forecasts<br>Critical judgment approach to business plan assumptions  |  |  |  |
| 9                | Course          | VII. Overview of Financial Reporting and Statement analysis and issues<br>Overview and wrap-up of major tools and concepts<br>Highlight on quality of earnings in real due diligence<br>Approach to interim reporting  |  |  |  |
| 10               | Course          | <b>Group Case Study presentation</b><br>Overall Group Case Study to prepare for the session: Thorough and detailed financial analysis of a company   |  |  |  |

## S4FIN585 : DERIVATIVES VALUATION

| Course Leader :                              | Christophe VILLA   |   |  |       |  |
|--|--|---|--|-------|--|
| Instructors(s) :                             | Christophe VILLA   |   |  |       |  |
| Course description :                         |  | This module aims to provide students with the necessary training to develop an advanced understanding of derivatives and commodities. |  |       |  |
| Course objectives :                          | Upon completion of the module, you should have:<br>. specialist knowledge of the different types of derivative instruments<br>. describe the investment and risk characteristics of derivatives<br>. an in depth knowledge of the uses and functionality of derivative products, and be able to<br>calculate the underlying value of such products |   |  |       |  |
| Learning goals and learning objectives :     | LO15 - ACT : Apply academic and/or professional knowledge to a specific situation  |   |  |       |  |
| Tackled concepts :                           |  |   | ge ratio - Call/put parity<br>– Greeks - Commodities |       |  |
| Learning<br>methods/Teaching<br>procedures : | Presentation – Reading   | gs - Exercises  |  |       |  |
| Assignments :                                | Readings & exercises   |   |  |       |  |
| Evaluation :                                 | Evaluation Rate Modality of the Rate evaluation  |   |  |       |  |
|  | Final Control  | 100 %   | Final exam   | 100 % |  |
| Bibliography/Course<br>Material :            | "Options, Futures, and Other Derivatives", John C. Hull, Pearson Education   |   |  |       |  |
| Number of credits :                          | 4,00   |   |  |       |  |
| Course 's planning :                         | 10 x 3 hours   |   |  |       |  |

| Course 's        | planning        |  |
|------------------|-----------------|--|
| N° of<br>session | Type of session | Detailed description of session  |
| 1                | Course          | Session 1<br>Futures markets   |
| 2                | Course          | Session 2<br>Basics in derivatives<br>Call/put parity                    |
| 3                | Course          | Session 3<br>Derivatives' valuation:<br>Binomial trees<br>Binomial model |
| 4                | Course          | Session 4<br>Derivatives' valuation:<br>Black & Scholes model            |
| 5                | Course          | Session 5<br>Estimating derivatives' risk:<br>Greek letters              |
| 6                | Course          | Session 6<br>Derivatives' trading strategies<br>Hedging with derivatives |
| 7                | Course          | Session 7<br>Estimating volatility                                       |
| 8                | Course          | Session 8<br>Value at risk   |
| 9                | Course          | Session 9<br>Swaps valuation<br>Derivative Swaps: Swaptions              |
| 10               | Course          | Session 10<br>Commodities  |

## S4FIN586 : QUANTITATIVE FINANCE

| Course Leader :                                | Mascia BEDENDO   |  |  |   |  |  |
|--|--|--|--|---|--|--|
| Instructors(s) :                               | Mascia BEDENDO   |  |  |   |  |  |
| Course<br>description :                        | The first part of the course covers credit derivatives (both single-name and structured products) and the market pricing of credit risk. The second part of the course deals with the measurement of market risk (Value at Risk, Expected Shortfall) in portfolios of financial assets.  |  |  |   |  |  |
| Course<br>objectives :                         | measurement. At the en quality of an entity from   | d of the course students<br>market prices of bonds a | nds-on approach to credit i<br>should be able to extract i<br>and credit derivatives. In ac<br>s in terms of Value at Risk | information on the credit<br>ddition, they should be able |  |  |
| Learning goals<br>and learning<br>objectives : | LO05 - ANALYSE : Mot   | pilize theoretical and/or o                          | experience-related knowled   | dge   |  |  |
| Tackled<br>concepts :                          | Financial concepts:<br>Credit risk and credit derivatives. Market pricing of credit risk. Structured credit products. Market risk<br>measures: Value at Risk and Expected Shortfall.<br>Technical tools:<br>Multivariate distributions. Principal component analysis. Historical (non-parametric) simulation. Monte<br>Carlo simulation. Bootstrapping techniques and calibration. Poisson default processes. Correlation<br>modeling. |  |  |   |  |  |
| Learning<br>methods/Teachi<br>ng procedures :  | Standard Lectures. Exercises. Computer-based applications.   |  |  |   |  |  |
| Assignments :                                  | One mid-term group em<br>The mid-term assignmen<br>questions) accounts for   | nt accounts for 30% of the                           | ne final grade. The final exa  | am (exercises and open                                    |  |  |
| Evaluation :                                   | Evaluation   | Rate   | Modality of the evaluation   | Rate  |  |  |
|  | Final Control  | 70 %   | Individual Written<br>Assignment   | 70 %  |  |  |
|  | Continuous Control     30 %     Team Project<br>(presentation and<br>report)     30 %  |  |  |   |  |  |
| Bibliography/Co<br>urse Material :             | <ul> <li>Textbook: "Options, Futures, and Other Derivatives", John C. Hull, Pearson Education</li> <li>Primary reading material: Instructor's slides, exercise sets, programming examples.</li> </ul>  |  |  |   |  |  |
| Number of credits :                            | 4,00   |  |  |   |  |  |
| Course 's<br>planning :                        | 10 x 3 hours   |  |  |   |  |  |

| Course 's        | course 's planning |  |  |  |  |
|------------------|--------------------|--|--|--|--|
| N° of<br>session | Type of session    | Detailed description of session  |  |  |  |
| 1                | Course             | <b>Credit risk components</b><br>Credit risk. Credit risk components: Country risk, sector risk, firm-specific risk. Recovery rates.<br>Credit risk and the business cycle.  |  |  |  |
| 2                | Course             | Market measures of credit risk<br>Market measures of credit risk: Bond yields and credit default swap spreads. An introduction to<br>credit derivatives.   |  |  |  |
| 3                | Course             | <b>Credit default swaps</b><br>Credit default swaps pricing: The asset swap approach and the full valuation approach.  |  |  |  |
| 4                | Course             | <b>Reduced-form models of credit risk</b><br>Default-intensity or reduced-form models. Bootstrapping default probabilities from CDS spreads and<br>bond prices. Liquidity risk premium.  |  |  |  |
| 5                | Course             | Structured credit products<br>Default correlation and structured credit products: Mortgage-backed securities, Collateralized debt<br>obligations, asset-backed securities. Structured products mispricing in the financial crisis. |  |  |  |
| 6                | Course             | <b>Market risk</b><br>Market risk. Dimension reduction techniques. Principal component analysis and applications.  |  |  |  |
| 7                | Course             | Value-at-Risk: parametric<br>Value at risk. Parametric approach: volatility and correlation estimation.  |  |  |  |
| 8                | Course             | Value-at-Risk: non-parametric<br>Value at risk. Simulation approaches: Historical simulation and Monte Carlo simulation.   |  |  |  |
| 9                | Course             | <b>Expected Shortfall</b><br>Beyond Value at risk: Expected shortfall. Backtesting and stress-testing of VaR and ES.   |  |  |  |
| 10               | Course             | Regulation<br>Market risk and credit risk regulatory developments. Counterparty risk.  |  |  |  |

## S4FIN587 : MACROECONOMICS & INTERNATIONAL FINANCE

| Course Leader :                                | Alexis GUYOT   |                             |                                  |      |  |  |
|--|--|-----------------------------|----------------------------------|------|--|--|
| Instructors(s) :                               | Josef Taušer   |                             |                                  |      |  |  |
| Course<br>description :                        | The course focuses on selected core aspects of international economics and finance. The first part of the course creates a needful basis for understanding the fundamental features of international trade and financial transactions in a broader macroeconomic context. The second part of the course goes more in details in terms of analyzing the structure and basic tools of foreign exchange and money markets.  |                             |                                  |      |  |  |
| Course<br>objectives :                         | Upon successful completion of this course, students will be able to:<br>- understand the basic theoretical models of international trade;<br>- understand the way how exchange rates are managed and determined on international markets;<br>- understand the substance of international trade and capital flows;<br>- use the balance of payments for fundamental macroeconomic analysis and predictions;<br>- understand the main features of foreign exchange and money markets;<br>- apply basic theoretical relations in foreign exchange rates and interest rates forecasting;<br>- use interest rate and currency derivatives for hedging, speculations and arbitrages. |                             |                                  |      |  |  |
| Learning goals<br>and learning<br>objectives : | LO10 - ANTICIPATE : A  | ssess the risks and implica | ations of decisions              |      |  |  |
| Tackled<br>concepts :                          | Classical and Neoclassical Theory<br>Keynesianism<br>Monetary Approach<br>International Parity Conditions  |                             |                                  |      |  |  |
| Learning<br>methods/Teachi<br>ng procedures :  | The course combines lectures, exercises, case studies and discussions on actual problems.  |                             |                                  |      |  |  |
| Assignments :                                  | 3 mini cases<br>Project<br>Exam<br>Students will be graded on the basis of: doing the series of mini cases during the term (20 %),<br>presentation of the project (40 %), written exam on literature and class handouts (40 %). Final grade<br>depends on total number of percent (see bellow):<br>1 (excellent) = 90 - 100 %<br>2 (very good) = 75 - 89 %<br>3 (good) = 60 - 74 %<br>4+ (fail) = 50 - 59 % (it is possible to repeat the written exam)<br>4 (fail) = 59 % and less  |                             |                                  |      |  |  |
| Evaluation :                                   | Evaluation   | Rate                        | Modality of the evaluation       | Rate |  |  |
|  | Final Control  | 40 %                        | Individual Written<br>Assignment | 40 % |  |  |
|  | Continuous Control   | 60 %                        | Continuous<br>assessment         | 20 % |  |  |

| Bibliography/Co<br>urse Material : | • KRUGMAN, P R OB<br>2009. ISBN 978-0-321-55<br>• EITEMAN, D K STO<br>Prentice Hall, 2010. ISBN | 398-0.<br>NEHILL, A I MOFFETT |  |  |  |
|------------------------------------|---|-------------------------------|--|--|--|
| Number of<br>credits :             | 4,00  |                               |  |  |  |
| Course 's<br>planning :            | 10 x 3 hours  |                               |  |  |  |

| Course 's        | planning        |   |
|------------------|-----------------|---|
| N° of<br>session | Type of session | Detailed description of session   |
| 1                | Course          | International Trade Theories 1<br>Mercantilism;<br>Classical and neoclassical theories;<br>Monetarism, Keynesian theory, protectionist theories;<br>Standard trade model.   |
| 2                | Course          | International Trade Theories 2<br>Mercantilism;<br>Classical and neoclassical theories;<br>Monetarism, Keynesian theory, protectionist theories;<br>Standard trade model.   |
| 3                | Course          | Exchange rate economics 1<br>Exchange rate regimes;<br>Purchasing power parity (absolute and relative version);<br>Uncovered interest rate parity condition;<br>Monetary approach to exchange rates.  |
| 4                | Course          | Exchange rate economics 2<br>Exchange rate regimes; Purchasing power parity (absolute and relative version);<br>Uncovered interest rate parity condition;<br>Monetary approach to exchange rates.   |
| 5                | Course          | <b>Balance of payments statement</b><br>Foreign transaction in balance of payments; Balance of payments structure;<br>Current account balance, financial account balance and changes in official reserves;<br>Balance of payments theory.   |
| 6                | Course          | Foreign exchange and money markets<br>Structure of FX and money markets, OTC market, main participants, main transactions, motivation,<br>exchange rate and interest rate quotations;   |
| 7                | Course          | Interest rate and currency derivatives 1<br>Outright forwards, technique of transaction, hedging, speculations, arbitrages;<br>Swaps, technique of transaction, main type of swaps, swaps and management of risks.  |
| 8                | Course          | Interest rate and currency derivatives 2<br>Outright forwards, technique of transaction, hedging, speculations, arbitrages;<br>Swaps, technique of transaction, main type of swaps, swaps and management of risks.  |
| 9                | Course          | Interest rate and currency derivatives 3<br>Futures, technique of transaction, daily settlement, clearing house, futures and hedging and<br>speculation;<br>Options, technique of transaction, exchange and OTC; options, option position and profit or lost, call<br>and put option;<br>Exotic options - Cap, Floor, Collar. |
| 10               | Course          | Interest rate and currency derivatives 4<br>Futures, technique of transaction, daily settlement, clearing house, futures and hedging and<br>speculation;<br>Options, technique of transaction, exchange and OTC; options, option position and profit or lost, call<br>and put option;<br>Exotic options - Cap, Floor, Collar. |

#### "Management of Digital Business and Information Technology"

#### 7 modules of 30 hours: 210 hours (contact hours)

This course combines business, technology and management theory and practice. It provides participants with the theoretical and practical knowledge for a range of IT-related careers, such as management/information systems consulting, IT project management, chief information officers, data and analytics specialists, and many others. A combination of these areas is imperative for developing contemporary and future leaders. The business segment looks at broader issues relating to technology management which include international and national government policy on the digital economy and society. Topics include how industry and commerce is funded for R&D and development of the global IT industry. Regulation and compliance of personal data flows across international borders is an important issue. Other topics include business model development for new products and services. The management segment considers topics which relate management and information systems theory to practice. These include, knowledge management, global IT outsourcing, strategic IS planning and evaluation, IS project management and data science. Management roles including, the Chief Information Officer (CIO) are considered. The technology segment looks at the hardware and software of information and communications technology. This includes mainframe, PC and Internet, and how these technologies may pose 'disruptive' change within society. Cloud computing and mobile healthcare are two examples examined, not only in terms of technical factors, but also in relation to business and management issues.

#### Foundations in Information Systems and Technology Management - WLC

This introductory module explores five decades of business computing. It tracks the development of the mainframe computer in the 1960s/1970s, through to the personal computer (1980s) and to the Internet (1990s) and beyond. It considers how the role of the Chief Information Officer (CIO) has changed from technology-focused to strategic business-focused, interacting with other 'C' Level roles. This module aims to give participants an appreciation of the changing nature of business technology and how governments, industries and organizations need to respond.

### Information Systems Consulting - WLC

This module tracks the development of the information systems consulting industry. It provides a practical understanding of how information systems consulting assignments are developed. It uses case studies to demonstrate the application of information systems consulting methods and tools in a range of industries, including financial services and healthcare. Participants are encouraged to develop lateral thinking techniques to enhance decision-making on complex societal, economic and technical problems.

### Information Systems Strategy and Planning – ACLD

The recent move from being "technology-focused" to being more "strategic business-focused" drives organizational transformations. Participants should gain understanding of the dynamics between IS strategy, Business strategy and Organizational processes. Planning for design, development and implementation of Information Systems today, will hence require to consider the digital nature of the business. This module will address how IS Strategy and Planning has moved from being "cost-focused" (intra-organizational view) to being a "value-added-activity" (inter-organizational view). Concepts like value chain, strategic alignment and organizational transformations are being critically analyzed in order to assess the contemporary firm's capabilities and challenges.

#### Business Information Systems & Applications - ACLD

This module aim to provide an overview of enterprise software solutions (ERP, CRM, SRM, SCM...), and typical Enterprise Architectures (centralized Vs decentralized, Service-Oriented-Architectures, Software-As-A-Service...). Participants should gain understanding of the contextual conditions under which each solution would be appropriate, as well as the technological enterprise architecture that could enable effective and efficient adoption and use. This module is an opportunity for the participants to meet with key actors in the IS/IT business (software editors, integrators, business consultants and solution architects). The overall objective is to develop functional analytical skills, but participants will also be given some hands-on experience, as well as an introduction to both pre-sales and post-sales consultants' role and responsibilities.

#### Business Models and IT – ACLD

Organizations are challenged by high-velocity markets, evolving customer demand and expectations, globalized competition, and hence an on-going need for revising their Business models. This module will focus on how different business models will require different approaches of managing the global IS solution. A business model is not the strategy of the company, but should rather support the strategy. This module will introduce participants to a theoretical framework, permitting to define and develop business models. Illustrations, through the usage of case studies, will then help participants to analyze different business models that have been successful in driving and creating corporate value, stakeholders commitment, and customer satisfaction, through an efficient Management of Information Systems (MIS). Thus, the core question is rather how MIS can be leveraged in different business models in order to ensure both value creation and sustainability

#### Managing Business Transformation and Change - WLC

This course examines the theory and practice of business transformation and change. It considers current perspectives and classic ideas from academia and practice. It considers how industries, market, management practices and capabilities and skills have changed, using case studies across a range of commercial and not-for-profit sectors. It analyses the societal, market and technical conditions which lead to managing change in organizations. It considers the reasons underpinning disruptive change and how firms need to developed balanced teams of skills and expertise for program and project management.

### Digital Business and Big Data – WLC

This course looks at the growth in digital business. It focuses on business models which transform existing companies from manual processes to digital processes. Examples are provided across a range of industry and not-for-profit sectors including financial services, manufacturing, retailing and healthcare. The emerging topic of 'big data' is examined in terms of market growth, business opportunity and practical, case study examples. Students will work individually and in teams. They will be assigned case studies and prepare team presentations for class discussion.and in teams. They will be assigned case studies and prepare team presentations for class discussion.

Syllabus – Course overview

**COURSE N 1 - Foundations in Information Systems and Technology Management [FIST]** 

COURSE N 2- Business Information Systems & Applications [BISA]

COURSE N 3 - Consulting in Strategic Management of IT [CISM]

COURSE N 4 – Information Systems Strategy and Planning [ISSP]

COURSE N 5 - Business models and IT [BMIT]

COURSE N 6 - Managing Business Transformation and Change [MBTC]

COURSE N 7 - Digital Business and Big Data [DBBD]

|                 |                                      | ndations in Information Sys  |   |   |   |  |  |
|-----------------|--------------------------------------|--|---|---|---|--|--|
| Wendy           | CURRIE                               | Foundations in Information<br>Management   | Foundations in Information Systems and Technology<br>Management   |   |   |  |  |
| Learning goals  |                                      | ANALYSE / DECIDE / ACT / INF   | ANALYSE / DECIDE / ACT / INFLUENCE  |   |   |  |  |
| Learning objec  | tives                                | Analyse how IT change has crea<br>Analyse the role of the CIO from<br>Understand the composition of t  |   |   |   |  |  |
| Aim of the cour | rse                                  | This introductory module explo<br>development of the mainframe of<br>computer (1980s) and to the Int<br>the Chief Information Officer (CI<br>business-focused, interacting wi<br>participants an appreciation of t<br>governments, industries and org  | computer i<br>ernet (199<br>O) has cha<br>th other 'C<br>he changir   | n the 1960s/1970s, throu<br>00s) and beyond. It consid<br>inged from technology-foo<br>? Level roles. This module<br>ng nature of business tech | Igh to the personal<br>lers how the role of<br>cused to strategic<br>e aims to give |  |  |
| Tackled concep  | ots                                  | Mainframe Computing<br>Mini Computing<br>Personal Computers<br>The Internet<br>'C' Level Roles and Responsibilit   | Mini ComputingGlobal ICT OutsourcingPersonal ComputersIT Evaluation and Audit   |   | g<br>lit<br>ams and Projects  |  |  |
| Learning meth   | ods                                  | Lectures, case studies, videos, te   | amworkin  | g, exercises and assignme   | ents  |  |  |
| Assignments     |                                      | prepare team presentations fo<br>students gain a deep appreciati<br>continious challenges on the IT<br>director or manager) has mov<br>executive and managerial skills<br>emerging global IT outsourcing<br>where the CIO needs to engage<br>of case studies where they w<br>business and IT issues. Student | Students will work individually and in teams. They will be assigned case studies and prepare team presentations for class discussion. The rationale for this course is that students gain a deep appreciation of how five decades of business computing has posed continious challenges on the IT organization, where the role of the CIO (previously IT director or manager) has moved from a technical position to a strategic role, where executive and managerial skills are combined with business acumen. In addition, the emerging global IT outsourcing market has meant that IT contracts are more complex, where the CIO needs to engage with more IT stakeholders. Students will be given a range of case studies where they will develop analytical skills for understanding complex business and IT issues. Students are expected not simply to describe the material in the case studies, but to analyse and present recommendations to the class. All students are |   |   |  |  |
| Evaluation      |                                      | Continuous Assessment  | 60%   |   |   |  |  |
|                 |                                      | Final Exam   | 40%   |   |   |  |  |
| Bibliography    |                                      | Case studies and other materials   | s will be di  | stributed at class.   |   |  |  |
| Number of ECT   | 'S credits                           | 4  |   |   |   |  |  |
| Schedule        |                                      | 10 sessions of 3 hours. Last sess  | 10 sessions of 3 hours. Last session: team presentation   |   |   |  |  |
| N° Ty           | ne                                   |  |   |   |   |  |  |
|                 | urse                                 | Four Eras of Business Computin   | g   |   |   |  |  |
| 2               |                                      | Models and Frameworks for und  |   | g large scale ICT Change  |   |  |  |
| 3               |                                      | Government Policy and ICT  |   |   |   |  |  |
| 4               |                                      | The IT Organization  |   |   |   |  |  |
| 5               |                                      | Strategic Planning and IS  |   |   |   |  |  |
| 6               |                                      | IT Evaluation and Audit  |   |   |   |  |  |
| 7               |                                      | Global IT Outsourcing I  | Global IT Outsourcing I   |   |   |  |  |
| 8               |                                      | Global IT Outsourcing II   |   |   |   |  |  |
| 9               | Electronic Commerce and the Internet |  |   |   |   |  |  |

|                         |            | ess Information Systems  | х арриса                                    |  |  |  |
|-------------------------|------------|--|---|--|--|--|
| Anne-Christine Le<br>Dû |            | Business Informatio  | n System                                    | s & Applications   |  |  |
| Learning goals          | 3          |  |   |  |  |  |
| Learning object         | ctives     |  |   |  |  |  |
| Course descrip          | otion      | This module aim to provide an overview of enterprise software solutions (ERP, CRM, SRM, SCM), and typical Enterprise Architectures (centralized Vs decentralized, Service-<br>Oriented-Architectures, Software-As-A-Service). Participants should gain<br>understanding of the contextual conditions under which each solution would be<br>appropriate, as well as the technological enterprise architecture that could enable<br>effective and efficient adoption and use. This module is an opportunity for the<br>participants to meet with key actors in the IS/IT business (software editors, integrators,<br>business consultants and solution architects). The overall objective is to develop<br>functional analytical skills, but participants will also be given some hands-on experience,<br>as well as an introduction to both pre-sales and post-sales consultants' role and<br>responsibilities. |   |  |  |  |
| Tackled conce           | pts        | Business Information Systems<br>Enterprise Architectures<br>Vertical solutions (industry terr  | plates)                                     | ERP/MRP/SCM/CRM/SRM<br>Modelization and configuration<br>Proof-of-concept (IS prototype) |  |  |
| Learning meth           | iods       | Lectures, professional return on experience (ROX) and hands-on exercises (lab sessions).   |   |  |  |  |
| Assignments             |            | Participants will work in a project team, simulating the "proof-of-concept" phase of an ERP solution. Teams are required to present their work and run a demonstration of their prototype at the last session.   |   |  |  |  |
| Evaluation              |            | Continuous Assessment  | 60%   |  |  |  |
|                         |            | Final Exam   | 40%   |  |  |  |
| Bibliography            |            | TBD  | · · · · ·                                   |  |  |  |
| Number of EC            | TS credits | 4  |   |  |  |  |
| Schedule                |            | 10 sessions of 3 hours   |   |  |  |  |
| N° Ty                   | /pe        |  |   |  |  |  |
|                         | ourse      | Introduction: Global footprint -   | Business In                                 | formation Systems overview   |  |  |
| 2 Co                    | ourse/ROX  | Enterprise architectures and ve  | rtical soluti                               | ons – Testimony: Pre-Sales SCM Consultant  |  |  |
| 3 R(                    | ЭХ         | Testimony: ERP Project Manage  | er (Middle n                                | narket vertical solution)  |  |  |
| 4 R(                    | ЭХ         | Testimony: ERP/APS Project Ma  | anager (Glo                                 | bal multinational solution)  |  |  |
| 5 IT                    | '-lab      | ERP hands-on 1/4 – introductio   | ERP hands-on 1/4 – introduction to modeling |  |  |  |
| 6 IT                    | -lab       | ERP/MRP hands-on 2/4 – confi   | guration ba                                 | sics   |  |  |
| 7 IT                    | '-lab      | ERP/CRM hands-on 3/4 – configuration advanced  |   |  |  |  |
| 8 IT                    | '-lab      | ERP/CRM hands-on 4/4- adjust, test and go-live   |   |  |  |  |
| 9 R(                    | ЭХ         | Testimony: Post-Sales Consultant (Responsibilities, challenges, project experiences)   |   |  |  |  |
| 10 Co                   | ourse      | Team presentations-subject TB  | D (critically                               | analyse key takeaways)   |  |  |

|                  | ndy CURRIE       | sulting in Strategic Manage  |   |  |  |  |  |
|------------------|------------------|--|---|--|--|--|--|
|                  | -                | Consulting in Strate   | gic Manag   | ement of IT  |  |  |  |
| Learning         | goals            | ANALYSE / DECIDE / ACT / IN  | FLUENCE   |  |  |  |  |
| Learning         | objectives       | Identify and define consulting 'problem'<br>Decide appropriate methods and tools used for analysis<br>Organise and divide team roles and responsibilities<br>Implement academic and professional knowledge<br>Influence stakeholders<br>Recommend consulting solutions to the client   |   |  |  |  |  |
| Course d         | escription       | This course examines the theoretical and practical issues within the IT and manager<br>consulting industry. It demonstrates how the fast-moving world of information and<br>communications technology (ICT) creates ongoing challenges for 'C' Level manager<br>(e.g. Chief Information Officers). It considers the relationship between business more<br>and IT in achieving corporate objectives, and the role of the IT consultant in this pr   |   |  |  |  |  |
| Tackled concepts |                  | 'C' Level interaction acro<br>functions and with external su<br>Senior Relationship Manageme<br>Cloud Computing<br>Mobile Health<br>Financial Services Regulation  | ppliers   | Electronic Health<br>Governance, Risk and Compliance<br>Best practice<br>IT Evaluation<br>IT Audit |  |  |  |
| Learning         | methods          | Lectures, case studies, interact   | Lectures, case studies, interactive games and exercises |  |  |  |  |
| Assignments      |                  | Students will work individually and in teams. They will be assigned case studies and prepare team presentations for class discussion. Students are expected to present their recommendations in a simulated management and IT consultancy environment, where presentation skills are equally important as the content of the presentation. Students are expected not simply to describe the material in the case studies, but to analyse and present recommendations to the class. All students are expected to participate in these sessions. |   |  |  |  |  |
| Evaluatio        | n                | Continuous Assessment  | 60%   |  |  |  |  |
|                  |                  | Final Exam   | 40%   |  |  |  |  |
| Bibliography     |                  | Cases Studies will distributed either before or at each session.   |   |  |  |  |  |
| Number           | of ECTS credits  | 4  |   |  |  |  |  |
| Schedule         |                  | 10 sessions of 3 hours   |   |  |  |  |  |
| N°               | Туре             |  |   |  |  |  |  |
| 1                | Course           | The International Information  | Systems Cons  | sulting Industry   |  |  |  |
| 2                | Course           | Changing Business Models in I  | nformation Te   | echnology and Consulting   |  |  |  |
| 3                | Online           | Types of Consulting Projects :   | Request for Pi  | roposals   |  |  |  |
| 4                | Online           | Developing a Consulting Proje  | -   |  |  |  |  |
| 5                | Course           | New Emerging Technologies :  |   | ting   |  |  |  |
| 6                | Course           | The Global IT Outsourcing Mai  |   |  |  |  |  |
|                  | Online           | Developing Consulting Talent   |   |  |  |  |  |
| 7                |                  |  |   |  |  |  |  |
| 7<br>8           | Course           | Consulting in the Commercial   | Sector: Financ  | cial Services  |  |  |  |
|                  | Course<br>Course | Consulting in the Commercial<br>Consulting in the Not-for-Profi  |   |  |  |  |  |

|                         |            | mation Systems Strategy  | and Plan      | ning [155P]  |      |  |
|-------------------------|------------|--|---------------|--|------|--|
| Anne-Christine Le<br>Dû |            | Information Systems Strategy and Planning  |               |  |      |  |
| Learning goals          |            |  |               |  |      |  |
| Learning objectives     |            | Define IS/IT strategy<br>Analyze competitive advantages of IS/IT<br>Identify organizational and technological capabilities<br>Define and propose strategic choices<br>Decide and plan for Strategic Information Systems (SIS)  |               |  |      |  |
| Course description      |            | The recent move from being "technology-focused" to a "strategic business-focus" drives<br>organizational transformations. Participants should gain understanding of the dynamics<br>between IS strategy, Business strategy and Organizational processes. Planning for design,<br>development and implementation of Information Systems today, will hence require to<br>consider the digital nature of the business. This module will address how IS Strategy and<br>Planning has moved from being "cost-focused" (intra-organizational view) to being a<br>"value-added-activity" (inter-organizational view). Concepts like value chain, strategic<br>alignment and organizational transformations are being critically analyzed in order to<br>assess the contemporary firm's capabilities and challenges. |               |  |      |  |
| Tackled concepts        |            | IS/IT strategy<br>IS/IT and Business Strategy<br>Strategic IS/IT planning<br>Organizational and T<br>capabilities  | `echnologic   | Exploitation Vs Exploration str<br>Institutionalization of IS/IT<br>Organizational transformation<br>Strategic Information System<br>Methodology | (OT) |  |
| Learning methods        |            | Blended learning approach. In-class sessions will mix lecture, and case study teamwork.<br>On-line sessions will require participants to work individually, analyze content and build<br>problem-solving skills.   |               |  |      |  |
| Assignments             |            | Each on-line session is an opportunity to learn more, to discuss specific themes and questions, as well as propose a solution framework for a given context. Participants contributions are being evaluated.   |               |  |      |  |
| Evaluation              |            | Continuous Assessment  | 60%           |  |      |  |
|                         |            | Final Exam   | 40%           |  |      |  |
| Bibliography            |            | TBD  |               |  |      |  |
| Number of ECT           | 'S credits | 4  |               |  |      |  |
| Schedule                |            | 10 sessions of 3 hours   |               |  |      |  |
| N° Ty                   | ре         |  |               |  |      |  |
| 1 Co                    | urse       | Introduction: What is IS/IT stra   | ategy ?       |  |      |  |
| 2 On                    | -line      | Industry impact of IS/IT strates   | gy            |  |      |  |
| 3 Co                    | urse       | Strategic alignment models: be   | nefits and li | mits   |      |  |
| 4 On                    | -line      | Exploitation vs exploration stra   | ategies       |  |      |  |
| 5 Co                    | urse       | Design and develop a Strategic   | Information   | n System (SIS)   |      |  |
| 6 On                    | -line      | Assess organizational and tech   | nological ca  | pabilities   |      |  |
| 7 Co                    | urse       | Paradoxal effects of business ro   | outines and   | strategic awareness  |      |  |
| 8 On                    | -line      | Organizational transformation  |               |  |      |  |
| 9 Co                    | urse       | Strategic Information Systems  | Planning M    | ethodologies   |      |  |
| 10 Co                   | urse       | Conclusion: A roadmap for asse   | essing and d  | eveloping a SIS  |      |  |

| COURS               | E N°5 – Busii | ness models and IT [BMIT]  |              |   |  |  |
|---------------------|---------------|--|--------------|---|--|--|
| Anne-C<br>Dû        | hristine Le   | Business models and IT   |              |   |  |  |
| Learning goals      | ;             |  |              |   |  |  |
| Learning objectives |               | Define a business model<br>Analyze value propositions/ value chains<br>Design transactional distribution channels (information flows)<br>Evaluate high-velocity business models in web 2.0 environment   |              |   |  |  |
| Course description  |               | Organizations are challenged by high-velocity markets, evolving customer demand and expectations, globalized competition, and hence an on-going need for revising their Business models. This module will focus on how different business models will require different approaches of managing the global IS solution. A business model is not the strategy of the company, but should rather support the strategy. This module will introduce participants to a theoretical framework, permitting to define and develop business models. Illustrations, through the usage of case studies and professional return on experience, will then help participants to analyze different business models that have been successful in driving and creating corporate value, stakeholders commitment, and customer satisfaction, through an efficient Management of Information Systems (MIS). Thus, the core question is rather how MIS can be leveraged in different business models in order to ensure both value creation and sustainability. |              |   |  |  |
| Tackled conce       | pts           | Business models<br>Strategic choices<br>Value creation   |              | Value Chain/network<br>Processes/activites<br>Information flows |  |  |
| Learning meth       | ods           | Lectures, case studies, professional return on experiences (ROX)   |              |   |  |  |
| Assignments         |               | Participants will work in teams on different case studies (session 1, 2, 4, 5, 7). Each session will conlude with a team presentation that will be assessed.   |              |   |  |  |
| Evaluation          |               | Continuous Assessment  | 60%          |   |  |  |
|                     |               | Final Exam   | 40%          |   |  |  |
| Bibliography        |               | TBD  |              |   |  |  |
| Number of EC        | ΓS credits    | 4  |              |   |  |  |
| Schedule            |               | 10 sessions of 3 hours   |              |   |  |  |
| N° Ty               | <i>v</i> pe   |  |              |   |  |  |
|                     | ourse         | Introduction: Defining a busine  | ss model     |   |  |  |
| 2 Co                | ourse         | Business models and IT/IS aligned  |              |   |  |  |
| 3 R(                | )X            | Business models and value crea   | tion: ROX    | (TBD)   |  |  |
| 4 Co                | ourse         | Business models and web 2.0  |              |   |  |  |
| 5 Co                | ourse         | Business-to-Business models: v   | irtual supp  | oly chains  |  |  |
| 6 R(                | )X            | Business-to-Business models: F   | XOX B2B (T   | 'BD)  |  |  |
| 7 Cc                | ourse         | Business-to-Consumer models  | transactio   | onal distribution channels                                      |  |  |
| 8 R(                | ЭX            | Business-to-Consumer models:   | ROX B2C (    | TBD)  |  |  |
| 9 R(                | ЭX            | Business models evaluation: RC   | X Digital s  | trategy and CRM (TBD)   |  |  |
| 10 Co               | ourse         | Conclusion: A roadmap for IT/I   | S as a susta | ainable competitive advantage                                   |  |  |

| COUF                | RSE Nº 6 - Ma | naging Business Transforma   | tion and    | Change [MBTC]  |  |  |
|---------------------|---------------|--|-------------|--|--|--|
|                     | dy CURRIE     |  |             |  |  |  |
| Learning go         | pals          | ANALYSE / DECIDE / ACT / INF   | LUENCE      |  |  |  |
| Learning objectives |               | Use appropriate tools in decisions making<br>Assess risks and implication of decisions<br>Define and propose strategic choices<br>Implement academic and professional knowledge<br>Influence stakeholders<br>Bring change and innovation within the company  |             |  |  |  |
| Aim of the course   |               | This course examines the theory and practice of business transformation and change. It considers current perspectives and classic ideas from academia and practice. It considers how industries, market, management practices and capabilities and skills have changed, using case studies across a range of commercial and not-for-profit sectors. It analyses the societal, market and technical conditions which lead to managing change in organizations. It considers the reasons underpinning disruptive change and how firms need to developed balanced teams of skills and expertise for program and project management. |             |  |  |  |
| Tackled concepts    |               | Tactical and strategic change<br>Culture change<br>Decision making<br>Diagnosing change<br>Dialectical Models<br>Enquiry action framework  |             | Evolutionary change<br>Incremental change<br>Metaphorical analysis<br>Stakeholder analysis<br>Stakeholder mapping<br>Structural change |  |  |
| Learning m          | ethods        | Lectures, case studies, videos, teamworking, exercises and assignments   |             |  |  |  |
| Assignments         |               | Students will work individually and in teams. They will be assigned case studies and prepare team presentations for class discussion. Students are expected to present their recommendations in a simulated management and IT consultancy environment, where presentation skills are equally important as the content of the presentation. Students are expected not simply to describe the material in the case studies, but to analyse and present recommendations to the class. All students are expected to participate in these sessions.   |             |  |  |  |
| Evaluation          |               | Continuous Assessment  | 60%         |  |  |  |
|                     |               | Final Exam   | 40%         |  |  |  |
| Bibliography        |               | Nic Beech and Robert Macintosh (2012) Managng Change: Enquiry and Action, Cambridge<br>University Press.<br>Case studies and other materials will be distributed at class.   |             |  |  |  |
| Number of           | ECTS credits  | 4  |             |  |  |  |
| Schedule            |               | 10 sessions of 3 hours   |             |  |  |  |
| N°                  | Туре          |  |             |  |  |  |
| 1                   | Course        | Introduction to Managing Chang   | ge          |  |  |  |
| 2                   | Course        | Theories, Concepts and Ideas   |             |  |  |  |
| 3                   | Online        | Disruptive Change  |             |  |  |  |
| 4                   | Course        | Strategic Leadership and Manag   |             |  |  |  |
| 5                   | Online        | Change Management Programs   | and Project | S  |  |  |
| 6                   | Course        | Stakeholder Analysis   |             |  |  |  |
| 7                   | Course        | Managing Teams   |             |  |  |  |
| 8                   | Course        | Resistance to Change   | - 10        |  |  |  |
| 9                   | Online        | Evaluating the Effectiveness of C  | Change Pro  | grams  |  |  |
| 10                  | Course        | Team Presentations   |             |  |  |  |

|  | JURSE Nº7 - Digi   | tal Business and Big Data [I  | DBBD]   |   |                                       |
|--|--|---|---|---|---------------------------------------|
| W  | endy CURRIE  | Digital Business and  | Big Data  | 3   |                                       |
| Learnin  | ig goals   | ANALYSE / DECIDE / ACT / INFLUENCE  |   |   |                                       |
| Learning objectives  |  | Identify and define terminology of digital business and big dataAssess the market growth and business opportunityAnalyse case study material, including academic and practitioner reportsIdentify and evaluate the impact of digital businessAnalyse benefits and barriers of 'big data' to society, organizations and individuals  |   |   |                                       |
| Aim of course  |  | This course looks at the growth in digital business. It focuses on business models which transform existing companies from manual processes to digital processes. Examples are provided across a range of industry and not-for-profit sectors including financial services, manufacturing, retailing and healthcare. The emerging topic of 'big data' is examined in terms of market growth, business opportunity and practical, case study examples. Students will work individually and in teams. They will be assigned case studies and prepare team presentations for class discussion.   |   |   |                                       |
| Tackled  | l concepts   | Digital business<br>Technological determinism<br>Business transformation<br>Innovation and change   |   | Big data<br>Data analytics<br>Next generation technologi<br>Business sustainability | ies                                   |
| Learnin  | ig methods   | Lectures, case studies, videos, teamworking, exercises and assignments  |   |   |                                       |
| Assignments  |  | Students will work individually and in teams. They will be assigned case studies and prepare team presentations for class discussion. Students are expected to present their recommendations on various aspects of developing digital business and using big data. As with all new concepts and ideas, there are no simple answers or solutions to how organizations can exploit digital business and big data. Students therefore need to think creatively and imaginatively which extends beyond simply describing the material in the case studies, but also to providing detailed analysis. All students are expected to participate in these sessions. |   |   |                                       |
|  |  | case studies, but also to pro   |   |   | ne material in the                    |
| Evaluat  | ion  | case studies, but also to pro   |   |   | ne material in the                    |
| Evaluat  | ion  | case studies, but also to pro<br>participate in these sessions.   | viding det  |   | ne material in the                    |
| Evaluat<br>Bibliogr  |  | case studies, but also to pro<br>participate in these sessions.<br>Continuous Assessment  | viding det<br>60%<br>40%  | ailed analysis. All students  | ne material in the                    |
| Bibliogr   |  | case studies, but also to pro<br>participate in these sessions.<br>Continuous Assessment<br>Final Exam  | viding det<br>60%<br>40%  | ailed analysis. All students  | ne material in the                    |
| Bibliogr   | raphy<br>r of ECTS credits   | case studies, but also to pro<br>participate in these sessions.<br>Continuous Assessment<br>Final Exam<br>Cases Studies will distributed ei   | viding det<br>60%<br>40%  | ailed analysis. All students  | ne material in the                    |
| Bibliogr<br>Number   | raphy<br>r of ECTS credits   | case studies, but also to proparticipate in these sessions.         Continuous Assessment         Final Exam         Cases Studies will distributed eigenversioner         4  | viding det<br>60%<br>40%  | ailed analysis. All students  | ne material in the                    |
| Bibliogr<br>Number<br>Schedul<br>N°                                    | raphy<br>r of ECTS credits<br>le   | case studies, but also to proparticipate in these sessions.         Continuous Assessment         Final Exam         Cases Studies will distributed eigenversioner         4  | viding det<br>60%<br>40%<br>ther before                         | ailed analysis. All students  | ne material in the                    |
| Bibliogr<br>Number<br>Schedul<br>N°<br>1                               | raphy<br>r of ECTS credits<br>le<br>Type   | case studies, but also to proparticipate in these sessions.         Continuous Assessment         Final Exam         Cases Studies will distributed eigenation         4         10 sessions of 3 hours   | viding det  | ailed analysis. All students  | ne material in the<br>are expected to |
| Bibliogr<br>Number<br>Schedul<br>N°<br>1<br>2                          | raphy<br>r of ECTS credits<br>le<br>Type<br>Course   | case studies, but also to proparticipate in these sessions.         Continuous Assessment         Final Exam         Cases Studies will distributed eigenation         4         10 sessions of 3 hours         Introduction to Digital Business  | viding det<br>60%<br>40%<br>ther befor<br>cial Media,           | ailed analysis. All students  | ne material in the<br>are expected to |
| Bibliogr<br>Number<br>Schedul<br>N°<br>1<br>2<br>3                     | r of ECTS credits<br>le<br>Type<br>Course<br>Course  | case studies, but also to proparticipate in these sessions.         Continuous Assessment         Final Exam         Cases Studies will distributed eiged         4         10 sessions of 3 hours         Introduction to Digital Business         Tech Trends (Cloud, Mobile, Social Continue)  | viding det<br>60%<br>40%<br>ther before<br>cial Media,          | ailed analysis. All students  | ne material in the<br>are expected to |
| Bibliogr<br>Number<br>Schedul<br>N°<br>1<br>2<br>3<br>4                | r of ECTS credits<br>le<br>Type<br>Course<br>Course<br>Course  | case studies, but also to proparticipate in these sessions.         Continuous Assessment         Final Exam         Cases Studies will distributed eigen         4         10 sessions of 3 hours         Introduction to Digital Business         Tech Trends (Cloud, Mobile, Soci         Digital Business Transformation  | viding det<br>60%<br>40%<br>ther before<br>cial Media,          | ailed analysis. All students  | ne material in the<br>are expected to |
| Bibliogr<br>Number<br>Schedul<br>N°<br>1<br>2<br>3<br>4<br>5           | r of ECTS credits<br>le<br>Zype<br>Course<br>Course<br>Course<br>Course<br>Online  | case studies, but also to proparticipate in these sessions.         Continuous Assessment         Final Exam         Cases Studies will distributed eigen         4         10 sessions of 3 hours         Introduction to Digital Business         Tech Trends (Cloud, Mobile, Soc         Digital Business and IT Strategy  | viding det<br>60%<br>40%<br>ther before<br>cial Media,          | ailed analysis. All students  | ne material in the<br>are expected to |
| Bibliogr<br>Number<br>Schedul<br>N°                                    | r of ECTS credits<br>le<br>2010 Type<br>2010 Course<br>2010 Course<br>2010 Course<br>2010 Course<br>2010 Course<br>2010 Course | case studies, but also to proparticipate in these sessions.         Continuous Assessment         Final Exam         Cases Studies will distributed eiged         4         10 sessions of 3 hours         Introduction to Digital Business         Tech Trends (Cloud, Mobile, Soc         Digital Business Transformation         Digital Business and IT Strategy         Business Process Transformation  | viding det<br>60%<br>40%<br>ther before<br>cial Media,          | ailed analysis. All students  | ne material in the<br>are expected to |
| Bibliogr<br>Number<br>Schedul<br>N°<br>1<br>2<br>3<br>4<br>5<br>6      | raphy<br>r of ECTS credits<br>le<br>Zype<br>Course<br>Course<br>Course<br>Course<br>Online<br>Course<br>Online                 | case studies, but also to proparticipate in these sessions.         Continuous Assessment         Final Exam         Cases Studies will distributed eigen         4         10 sessions of 3 hours         Introduction to Digital Business         Tech Trends (Cloud, Mobile, Soc         Digital Business and IT Strategy         Business Process Transformation         Technology Innovation  | viding det<br>60%<br>40%<br>ther before<br>cial Media,<br>n     | ailed analysis. All students  | ne material in the<br>are expected to |
| Bibliogr<br>Number<br>Schedul<br>N°<br>1<br>2<br>3<br>4<br>5<br>6<br>7 | raphy<br>r of ECTS credits<br>le<br>7ype<br>6course<br>6course<br>6course<br>0nline<br>6course<br>0nline<br>6course            | case studies, but also to proparticipate in these sessions.         Continuous Assessment         Final Exam         Cases Studies will distributed eiged         4         10 sessions of 3 hours         Introduction to Digital Business         Tech Trends (Cloud, Mobile, Soc         Digital Business Transformation         Digital Business and IT Strategy         Business Process Transformation         Big Data I : Market Growth   | viding det<br>60%<br>40%<br>ther before<br>cial Media,<br>1<br> | ailed analysis. All students  | ne material in the<br>are expected to |